

Putting Beneficial Ownership Disclosure into Practice in Asian Publicly Listed Companies: *A Missed Opportunity*

Draft Background Report

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Executive Summary

There is a broad consensus amongst regulators and other stakeholders that investor confidence in financial markets is contingent on the existence of an accurate disclosure regime that provides transparency in the beneficial ownership and control structures of publicly listed companies. This is seen as being particularly significant in financial markets that are characterized by concentrated ownership structures, such as Asia or Europe. In these regions, large investors with significant voting rights may facilitate long-term growth and firm performance. However, there is a well-documented risk that beneficial owners, with a controlling share of voting rights, may also have an incentive to divert corporate assets for personal gain.

In responding to this issue, many jurisdictions have passed legislation or introduced regulations obliging shareholders, usually up to the level of ultimate beneficial owners, to disclose a substantial ownership of shares¹. The rationale of such disclosure requirements seems obvious: by alerting minority investors or potential investors to the control and ownership structure of a firm, we allow them to make better investment decisions.

In order to understand how disclosure and transparency rules and regulations operate in practice this report examines information disclosure strategies amongst the largest listed firms in seven Asian jurisdictions. Four different sources of information on ownership (annual reports, company websites, security exchange and "securities and exchange commission" websites and English language wiki-pages) that are publicly available in the English language are examined. One question is particularly important in this report: How easy is it for a foreign investor to quickly collect information on beneficial ownership in a listed company from these publicly available sources (without doing additional research and going through the nuisance of collecting information from less accessible resources)?

Based on the findings of this analysis, the report concludes that regulators need to acknowledge the limits of the current regulatory model predicated on only mandatory disclosure. That is not to say that the current regime regarding beneficial ownership is always failing. It is widely acknowledged that disclosure of beneficial ownership needs to be mandated. However, the empirical analysis seems to suggest that these mandatory rules are usually not enough, since they incentivize a legalistic and minimal style of disclosure. For instance, the empirical study clearly shows that most firms adopt a "check-the-box" attitude to disclosure and, in many cases, online media and wiki-type websites can provide more useful information than the "official" sources. Moreover, the "cold" and formalistic presentation of the "facts" (in

¹ The definition of beneficial ownership varies across jurisdictions. For the definition used in this report, see Section 3.

the form of tabulated statistics) usually requires some prior technical knowledge of the company or the country where that company operates.

What should be done to improve the disclosure practice of listed companies? Again, the empirical study provides some important clues as to policy recommendations. First, the regulatory regime should require an additional description of who the ultimate beneficial owners are and how the ultimate beneficial owners own the shares of the company (e.g., through pyramid structures) as well as their role in the governance of the company is necessary to make the information relevant and useful for investors (particularly investors who are unfamiliar with the local situation). Second, accurate and accessible figures and charts of shareholdings up to the ultimate beneficial owners need to be provided. Such a visual representation of shareholdings is essential to give an instant and reliable feel for what is going on within the company. Third, the study highlights how a small number of firms are adopting a more open approach to communication. Such firms seem to recognize the multiple financial and strategic benefits that an open approach to disclosure can create. In this context, the task of regulators needs to be re-thought. The focus on merely disclosing ownership information needs to be complemented with a more complex and subtle task of encouraging firms to embrace open communication and providing meaningful guidance as to best practice in communication strategies.

1. Introduction

This Report is the third in a series of studies on the disclosure of beneficial ownership of large publicly listed companies. By way of a preliminary definition, a beneficial owner is usually defined as the natural person who has power to exercise controlling influence over the voting rights attached to shares. Current thinking suggests that investor confidence in financial markets depends, to a significant degree, on an effective regulatory regime that aims at transparency in the beneficial ownership and control structures of such companies. Investors with such information are better situated to make reliable investment decisions about the prospects of such firms, improving the efficiency in capital allocation of financial markets.

An earlier OECD report "Disclosure of Beneficial Ownership and Control in Listed Companies in Asia" focused on the status of regulation in selected Asian jurisdictions. The report summarized "questionnaire responses" from ten Asian "OECD Corporate Governance Roundtable" jurisdictions. It described the legal and regulatory regimes and best practices governing the rules and regulations regarding the disclosure and reporting of ownership and control structures in listed companies in Asian jurisdictions. The report showed that in dealing with beneficial ownership and control issues, the responding countries have implemented an array of legal and regulatory instruments aimed at information disclosure. In most jurisdictions, these instruments are included in their securities laws and regulations (including listing rules), but can sometimes also be found in tax and company laws. Moreover, the report concluded that there was a significant degree of convergence in regulatory frameworks.

In a second report for the World Bank, the accurateness and accessibility of such disclosure was examined by looking at the annual reports of the twenty largest companies across fourteen selected jurisdictions around the world. The key takeaway from this empirical study on disclosure in annual reports was that – even in those jurisdictions that have a robust disclosure regime – the majority of firms engage in "grudging" or "boilerplate" compliance in which ownership and control structures are not adequately revealed in an accessible way. Perhaps more importantly, the study also revealed that the impact of these ownership structures on the governance of a company was often obscured, leaving investors and other stakeholders contemplating entering into a business relationship with inadequate information.

Interestingly, however, a small number of firms in the sample engaged in what we characterized as "open communication" in which information on ownership structures and its effect on governance were presented in a clear, direct and personalized form. Such firms recognized the commercial and other strategic benefits to be gained from "open communication", and the World Bank report explored the implications of such an approach for both business and regulators. In particular, the report argued that open communication about

ownership and control structures could bring multiple financial and strategic benefits for individual firms. Moreover, an open communication strategy highlights the "gap" in approach between the different types of company, alerting all stakeholders to the possible risks associated with engaging with companies that do not embrace such openness. In this way, the efficiency of the market mechanism can also be enhanced, by creating some pressure on more recalcitrant firms to engage in more meaningful communication.

The starting point for this study is the suggestion that, in the modern world, company annual reports are not the only – or the most natural – place that a potential investor would look in order to establish accessible and reliable information on the beneficial ownership of a company. As the earlier study found, such reports do not usually provide extensive information and the limited information that is disclosed (which may not even be current) is usually presented in a formalistic and legalistic style.

It was therefore decided to conduct a further study that compares, in more detail, alternative sources of information for selected Asian jurisdictions in order to establish whether the earlier conclusions about "grudging" disclosure are generally applicable to a range of information sources. In this study, four types of source of information are discussed and analyzed, notably (i) annual reports, (ii) company websites, (ii) stock exchange and securities regulators websites and (iv) "social and online media", in the form of English language "wiki" pages.

The report is structured as follows: to provide some context, Section 2 briefly introduces the issue of beneficial ownership, Section 3 offers an overview of the current regulatory approach to the issue (i.e., mandatory disclosure rules) and Section 4 examines the accessibility and available mechanisms for verifying the accuracy of disclosed information. Section 5 outlines the methodology adopted for the empirical analysis in this report. Section 6 provides country specific findings on disclosure for each of the different sources examined. Section 7 summarizes the main conclusions, namely that existing regulatory approaches that seek to compel disclosure seem to incentivize "grudging" compliance. Finally, Section 8 offers recommendations and an alternative approach that aims to "nudge" both firms and regulators into recognizing the financial and strategic benefits of accessible and open communication. Section 9 concludes.

2. What is Beneficial Ownership?

Public trust in corporations and markets depends on the existence of an accurate disclosure regime that provides transparency in the beneficial ownership and control structures of companies. Beneficial ownership information is necessary to detect and prevent tax evasion, corruption, money laundering, terrorist financing, and other illicit behavior involving one or more companies.

What is particularly important in the context of this report is that investor confidence in financial markets is contingent on the existence of an accurate regulatory disclosure regime that provides transparency in the beneficial ownership and control structures of publicly listed companies. Clearly, this regime is of significance in financial markets that are characterized by concentrated ownership structures, such as Asia, Europe and increasingly also the United States. In these regions, large investors with significant voting rights may facilitate long-term growth and firm performance. However, there is a well-documented risk that beneficial owners, with a controlling share of voting rights, may also have an incentive to divert corporate assets and exploit opportunities for personal gain. Such actions are clearly to the detriment of minority investors and run counter to the best interests of the company. Protecting minority investors and ensuring the most efficient allocation of capital is therefore seen as a key issue in the contemporary regulation of capital markets.

In responding to this issue, jurisdictions have passed legislation, obliging shareholders to disclose substantial "beneficial ownership" of shares. The rationale of such disclosure requirements seems obvious: by alerting minority investors or potential investors to the control and ownership structure of a firm, we allow them to make a better judgment on the question of the company's operations, performance and prospects.

However, designing an effective legal framework that facilitates the disclosure of beneficial owners has not been easy. At least in their annual reports, the majority of companies engage in a "grudging" or "boilerplate" style of disclosure in which formal requirements are met, but the ultimate owner is often difficult and, in many cases, impossible to identify with any degree of certainty. Such firms signal to the market the greater risk that attaches to an investment. In the medium to long term, there are doubts about their capacity to attract sustained rounds of new investment.

The result? The ownership of a company is often obscured or, in many cases, is impossible to establish in a clear way. Unsurprisingly, this failure has led to calls for stricter disclosure rules and regulations. Although strict mandatory disclosure rules have an important role to play notably in relation to anti-money laundering or corporate corruption, this report argues that

"smarter" disclosure rules and other options might complement the current rules-based regime.

Indeed, the earlier OECD report showed that even with a disclosure regime in place there are a number of strategies that companies often employ for concealing the true identity of the ultimate beneficial owner of a company's shares. Examples of the strategies, which were also used in the Panama Papers saga, are the use of pyramid structures and chains of local and particularly offshore corporate vehicles. The availability of multiple strategies for concealment creates a perception that the regulatory framework – and particularly the disclosure regime – is failing to adequately and accurately address the issue of beneficial ownership and control.

However, an interesting finding of this and earlier studies is that a small number of companies with concentrated ownership structures go beyond what they are obliged to reveal by the disclosure rules. Such companies present additional information and this additional information is presented in an accessible, engaging and sometimes even personalized style. The suggestion here will be that this approach – which could be characterized as "open communication" – is an effective means of generating investor confidence and new relationships that can add value to a business.

In what follows, it is suggested that the current approach of merely providing ownership information needs to be complemented by a regulatory regime that focuses on encouraging and empowering companies to better communicate with the market by adopting more open, imaginative and individualized disclosure policies. This will highlight the "gap" in approach between the two types of company and alert investors to the risks associated with investing in companies that do not employ such openness. By doing so, the operation of the market mechanism can be accelerated further reinforcing the need for meaningful disclosure.

Before turning to these issues, however, it is worth briefly considering the agency problems that have been identified in different types of securities markets and the underlying rationale for rules requiring greater disclosure of control structures.

In those markets that are characterized by small, and widely dispersed shareholdings – i.e., liquid trading markets – the focus of the corporate governance discussion has been on creating mechanisms that are intended to curtail agency problems, notably those that arise between self-interested management and passive investors. These problems are usually explained by the "vertical agency relationship" in which the managers are the agents and the shareholders are the principals. This type of agency problem stems from shareholders being disengaged from the task of monitoring and, if necessary, disciplining management. The "separation of ownership and control" provides management with the opportunity to take advantage of their informational advantage regarding a company's strategies, policies and prospects, without the

risk of being detected.

In the concentrated ownership – or "blockholder" systems – the scale of the "vertical agency problem" is mitigated because some investors tend to hold a disproportionately larger stake in listed companies. Such investors have both the incentive and capacity to monitor and discipline management.

With regard to blockholder systems, a distinction can be made between two types of listed firms. Firstly, there are institutional investor "controlled" companies, in which the substantial voting rights and cash-flow rights are identical and based on the proportion of total shares held. These institutional investors, generally referred to as "outside block holders", make listed companies susceptible to a three-way conflict between controlling shareholders, managers and minority shareholders. Since outside blockholders usually mitigate the problems related to managerial opportunism, it is not surprising that policy makers and regulators focus on possible conflicts that may occur in the "horizontal agency relationship" between outside blockholders (and the managers who have an incentive to respond to their demands) and passive minority investors.

Note that in the current financial world, institutional investors are inclined to focus on shortterm returns. The short-term stance of the outside blockholders' investment strategy exposes the minority shareholders to opportunistic behavior. The fact that outside blockholders have increasingly used derivative instruments and short-selling techniques in order to make profits, merely serves to compound the "horizontal agency problem" between outside blockholders and minority investors.

Secondly, there are those listed companies, such as the many family-owned – and sometimes even state-owned – companies, with "inside blockholders", who actually hold management positions or serve on the board of directors of the companies in which they invest. "Vertical agency problems" are irrelevant in this context, but "horizontal agency problems" are a major concern in listed companies with sizeable inside blockholders.

In this context, the controlling shareholders may employ several strategies to extract resources and assets from firms that they control, thereby significantly increasing horizontal agency costs. Obvious risks include: (1) dilutive share issues, (2) insider trading, (3) withholding important information from prospective investors, (4) allocation of corporate opportunities and business activities and (5) related party transactions.

Disclosure rules are seen as an effective solution to these risks and the rationale behind such disclosure requirements seems clear: disclosure and transparency regarding material changes

in control and ownership structures allows investors and other stakeholders to have a better understanding of a company's prospects and capital allocations.

3. The Legal and Regulatory Landscape

In dealing with beneficial ownership and control issues, countries have implemented an array of legal and regulatory provisions aimed at information disclosure. In most jurisdictions, these provisions are included in their securities laws and regulations, including the listing rules of stock exchanges. This Section will briefly summarize some of the main features of the current legal framework for ensuring disclosure of beneficial ownership.

At the core of most disclosure laws is a definition of the beneficial owner. In general terms, a beneficial owner is usually defined as the natural person who is entitled to the benefits accruing from the beneficial ownership of securities, and/or has power to exercise controlling influence over the voting rights attached to the shares. In the context of this report, this definition is too limited, since a significant number of listed companies are owned and controlled by governments (so-called state-owned enterprises).

Different jurisdictions fill out this basic conception of beneficial ownership in various ways. In some jurisdictions, the definition of beneficial ownership is restricted to certain benefits, most obviously the pecuniary benefits attached to the shares. In contrast, other jurisdictions define a beneficial owner as the ultimate owner of the deposited securities who is entitled to all rights, benefits, powers and privileges and is subject to all liabilities, duties and obligations in respect of, or arising from, the deposited securities. Despite the differences, it is fair to say that there is a significant degree of convergence regarding the disclosure of beneficial ownership in the various legal and regulatory systems around the world.

Broadly speaking, three groups of natural persons/legal entities are required to disclose beneficial ownership information. The first group consists of directors and chief executives/senior officers regardless of their actual shareholding percentage. The second group includes substantial shareholders which are classified by a minimum shareholding percentage, usually fixed at 3%, 5%, 10% or sometimes as high as 25%. Finally, listed companies are often required to disclose information about the names of their major shareholders (and usually also the beneficial owners).

In general, disclosure of beneficial ownership is mandated first from the (potential) beneficial owners themselves. These persons (including their authorized nominees) have the obligation to report the relevant information about their beneficial ownership in the company, which in turn,

should record such information in its register of shareholders, prospectus, and/or periodical reports (if and where applicable).

Here it should be noted that most jurisdictions distinguish between *de jure* and *de facto* beneficial ownership. Because it is the rule rather than the exception to look at de facto beneficial ownership in addition to de jure beneficial ownership, a crucial issue is the content of such de facto ownership. Applying such an approach will result in shares held under the name of third parties also being counted under the control of the beneficial owner.

The first and most straightforward category is when the shareholders are natural persons. Applying the concept of *de facto* beneficial ownership results in the securities held by a person's spouse and/or children being counted as securities held by that person. This is a common practice adopted in most jurisdictions around the world.

The second category is when another company holds the shares of a listed company. The *de facto* approach would certainly require disclosure being made beyond the level of the signatory of the "institutional" shareholder, but the key issue here is how far the disclosure could reach. Is a beneficial owner recognized at the first, second, or the ultimate layer of beneficial ownership of shares in listed companies? Although most jurisdictions do mandate the disclosure to be made to the level of ultimate beneficial owner(s), their answers to this question still vary a great deal in terms of the technical particularities about how to reach the ultimate beneficial owners. One example is the threshold of shareholding that would constitute "control" in a company. In the earlier OECD report, the threshold varied from 20% to 33%.

The third category consists of owners who employ control-enhancing mechanisms to attain voting/control rights in excess of the cash flow rights. Typically, such mechanisms include pyramid structures, cross-shareholdings, dual class shares and non-voting shares, derivative products of shares (depository receipts), and shareholder coalitions, agreements and other "acting in concert" arrangements. Certainly, while using mechanisms to enhance control in general is not uncommon, one jurisdiction can differ from another in terms of the extent of regulatory acceptance of these mechanisms, resulting in one or more of them being illegal or, at least, somehow conditioned in certain countries.

Once disclosure rules are in place, the next consideration is to ensure that the information is clear, accurate and easily accessible.

4. The Accessibility and Accurateness of Disclosure

In the previous Section, we have seen that rules and regulations tend to acknowledge that both beneficial owners and the listed company are under a general obligation to disclose. Unsurprisingly, they must do this in an accurate and timely manner by, for instance, making changes to the shareholders' register, the articles of association and/or the prospectus. Moreover, jurisdictions usually require reports to be filed and public announcements to be made when changes in beneficial ownership arrangements occur through an acquisition or disposal of securities. Finally, beneficial ownership and control information usually has to be included in annual reports, shareholder circulars and other periodical reports. In order to ensure that the information is easily accessible to and verifiable by investors and other stakeholders, most jurisdictions require that the reports are made available through the companies' websites and often also through the websites of the national stock exchanges and/or securities regulators.

What is interesting (and to a certain extent surprising) is that regulators appear to believe (see also the earlier OECD report) that the disclosed information is accurate and up-to-date. Three different regulatory approaches are available to ensure such accuracy:

- (1) The disclosed information can be compared with earlier and/or later reports, and/or with the information received from other sources.
- (2) Regulatory authorities are often empowered to investigate and verify the disclosed information.
- (3) The correctness, reliability, timing and accurateness of the information is ensured by imposing different forms of liability including criminal liability for the failure to comply with the disclosure rules and regulations.

Clearly, these three regulatory approaches are not mutually exclusive, and many jurisdictions adopt some combination of approaches.

This approach to ensuring access to accurate information sounds plausible in theory, but questions remain. Indeed, despite the regulatory regime, companies use a plethora of strategies to conceal the true identity of the ultimate beneficial ownership positions. This raises the following questions: How does disclosure of beneficial ownership and control work in practice? Other obvious questions that need to be explored would include: Do the regulatory approaches result in the disclosure of useful information or have they merely created a "check-the-box" attitude in which firms disclose the information in a formalistic way in order to meet

the minimum requirements set by law? Where can you *actually* find the best information on the ultimate beneficial owner? And for potential overseas investors unfamiliar with the local situation, how easy is it to find the information and how complete is the information regarding the beneficial ownership structures?

In order to address some of these questions, we now turn to the empirical study of disclosure in selected jurisdictions, starting with an introduction to the methodological approach adopted in this study.

5. A Note on Methodology

The earlier World Bank study on disclosure of beneficial ownership focused on the narrow question of information disclosure in annual reports. That study was one part of a larger project that focused on annual reports only and the content of such reports. In particular, different elements of such reports were examined empirically, notably corporate governance statements, financial statements, related party transactions and beneficial ownership.

The aim of this study is to dig deeper into the issue of beneficial ownership disclosure by examining multiple possible sources for such information and comparing those sources across several jurisdictions. The intention was to ask whether the findings of the study of annual reports were generalizable to other possible sources of information on beneficial ownership.

In order to achieve this goal, the information disclosure for the top twenty firms across seven selected jurisdictions was examined. The seven selected jurisdictions were People's Republic of China; Hong Kong, China; Malaysia; Pakistan; the Philippines; Singapore; and Thailand. The top twenty firms selected to be included were the largest firms in each jurisdiction according to market capitalization on the local stock index as of May 29, 2015. In China, the list of the top twenty firms with the largest market capitalization was derived from both the Shanghai and Shenzhen Exchanges. Among the twenty firms, sixteen were from Shenzhen and four from Shanghai, after excluding the firms that were overlapping with the Hong Kong, China dataset (due to a dual-listing in Hong Kong, China).

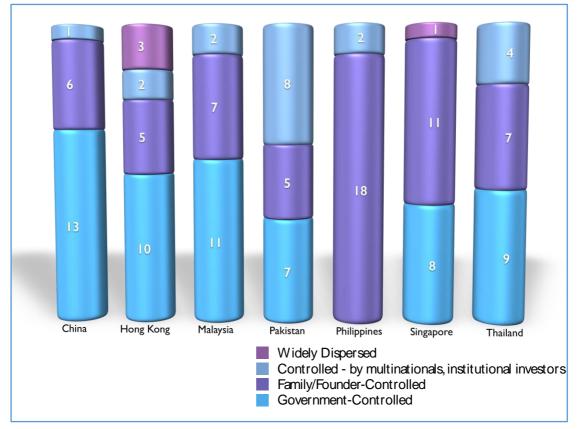


Figure 1: Ownership Structures in the Researched Jurisdictions

With regard to the choice of jurisdictions there were a number of considerations. First, since this study is a follow-up to the earlier OECD report "Disclosure of Beneficial Ownership and Control in Listed Companies in Asia", it was preferable to focus on the jurisdictions which were included in the questionnaire survey conducted in 2014/2015. What was interesting is that the selected jurisdictions showed significant differences when taking the prevailing ownership structures into account. Clearly, most jurisdictions could be characterized as blockholder systems. However, there were significant differences between the ownership structures. In China, for instance, state-owned enterprises play a pivotal role, whereas the Philippines market is clearly "dominated" by family-owned companies. Moreover, as indicated in *Figure 1*, Pakistan has a relatively large number of multinational-controlled companies.

The decision was made to focus on the largest listed companies in the selected jurisdictions. Why? The answer is straightforward and simple. The aim of this study was not to examine the issue of whether companies comply with local transparency and disclosure rules, but rather to examine *how* companies present information on beneficial ownership. The assumption was that the largest companies within each jurisdiction are most likely to be in compliance with the rules, partly because it is those firms that are most likely to be subjected to a higher degree of regulatory scrutiny. The fact that many of the selected firms are frequent winners of "best-inclass" corporate governance awards (according to the disclosed information in the annual reports) is a clear indicator that this assumption is probably correct. In general, this is less likely

to be true of smaller, less scrutinized firms, raising concerns that those firms are simply not complying with the rules.

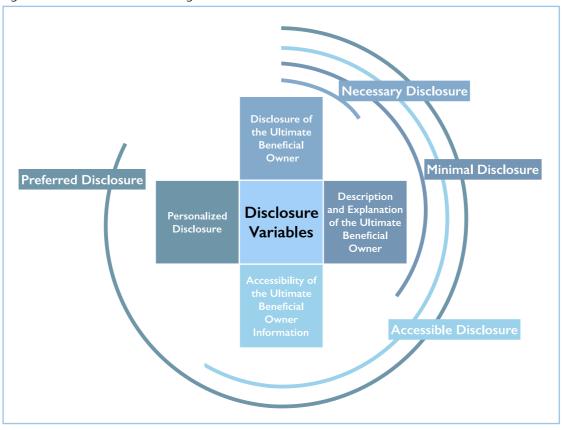
In this study, four sources for the information for each of the twenty companies in the seven jurisdictions were examined:

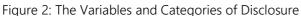
- (1) Company Annual Reports. The 2015 editions of the annual reports were examined.
- (2) *Company Websites.* The study focused on the ownership information on the company's websites, particular attention was given to the "investor relations" sections of the respective websites.
- (3) *Stock Exchange and Securities Regulator Websites*. Publicly available information on stock exchange and websites or securities regulator websites were also analyzed.
- (4) *English-language "wiki" pages.* As a final step, a "non-official" possible source of information was included in the study. Since we live in an age of social media and networked technologies, the last source of information that was selected was English language wiki pages for each of the companies in the study. Such web pages are produced on a voluntary basis by third parties. The hypothesis that was explored was whether such pages provided a more accessible and meaningful source of information than the companies themselves or regulators.

In analyzing each of the above four sources of information for each company in each of the selected jurisdictions, we asked four questions about the presence or absence of four different variables (see also *Figure 2*):

- (1) *Name of Ultimate Beneficial Owner.* Is the name of the ultimate beneficial owner revealed? This could be a person (natural or legal) or the state. If "only" the name of the ultimate beneficial owner is disclosed the company is included in the "necessary disclosure" category.
- (2) A Description or Explanation of the Ultimate Beneficial Owner. Is there a description of the owner or an explanation of who the ultimate beneficial owner is? Is more information given than simply a name? A positive answer means that the company could be included in the "minimal disclosure" category.
- (3) *Accessibility of Information*. Is the information easily accessible? Is it instantly visible? The "accessible disclosure" category consists of companies for whom the beneficial ownership structure is disclosed through visually accessible charts and figures.

(4) A Message Connecting Ownership with Control. Is there a more personalized message explaining what the owner wants from their ownership? What are the intentions of the owner and how is the ownership connected to the owners' "personal" goals and objectives? Is the information available to judge whether the ownership is an active or passive "investment"? How do the ownership goals impact upon the governance of the company? Clearly, a more "personalized" message would provide investors and other stakeholders with the most effective information. This category is referred to as "preferred disclosure".





The highlights of the analysis and complete study results will be discussed in the next Section.

Moreover, the research allows for the identification of best practices based upon what the analyzed listed companies are doing right now in terms of information disclosure. These practices focus not only on the type of information that is being disclosed, but also the style and method of such disclosure. The report will thus enable policy makers and regulators to focus on communicating to the business community that by adopting such "best practice" a firm will be better placed to engage more effectively with the market. Such an approach offers the most effective means of minimizing risk to investors and ensuring the best allocation of resources in financial markets.

6. Disclosure in Practice

This section presents the country specific data derived from the empirical study. For each of the seven jurisdictions under review, we present the type of disclosure for each source of information in turn (i.e., annual reports, company websites, stock exchange and securities regulators websites, and English-language wiki pages). Each section also includes "best practices" and ends with some country specific conclusions.

6.1 China

Companies that are listed in China generally fall into the accessible disclosure category, suggesting that law matters in terms of affecting company practice. Undoubtedly, China Securities Regulatory Commission (CSRC) rules and regulations are the main drivers of the disclosure practice of Chinese listed companies. The *Standards for the Contents and Formats of Information Disclosure by Companies Offering Securities to the Public No. 2 - Contents and Formats of Annual Reports* (2014 Revision) contain detailed and stringent rules about the format in which the beneficial ownership information has to be disclosed (Article 40 of the Standards). The results are therefore not surprising. As *Figure 3* shows, most Annual Reports include the necessary (name of the ultimate beneficial owner) and minimal (description of the ultimate beneficial owner) information about the actual controlling owners and their relationship with the respective companies.

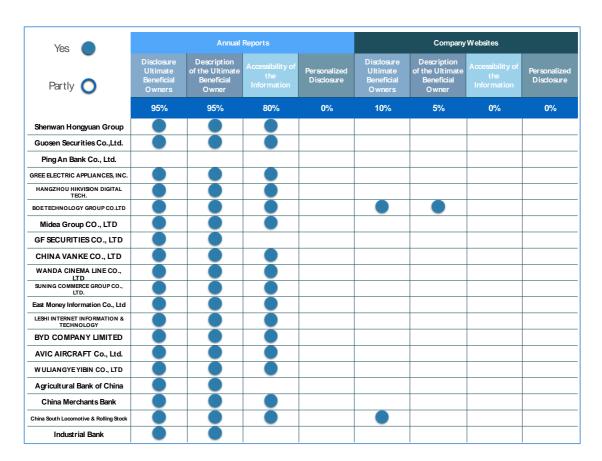


Figure 3: China: Beneficial Ownership and Annual Reports/Company Websites

It should be noted, however, that these statements risk becoming standardized and somewhat "meaningless". Indeed, most companies comply with the recently introduced rules and regulations without going beyond the "boilerplate" compliance. For instance, only 10 percent of the companies in our dataset have a reference to the ownership structure on their website, and such references are not what you would expect in the digital and networked age in which an online footprint becomes more and more important. The references found merely offer a simplified summary of what is found in the annual reports. The information provided on BEO Technology Group's website is indicative of this approach (see *Figure 4*).

BOE										English	
	Homepag	ge Alta	A	bout BOE							
	About B	OE Company	Overview 1	echnology Innovation	Personal & Hom	e Commercial	& Service News (Center Investor F	Relations Join	Us	
Homepage > Abc											
Investor	Relatio	ons									
		Stock In	orma	tion							
Stock Info	rmation	Profile		Real-time Quotes	Top 10 Share	holders					
Financial	Data							(Up-to-date
Announce	ements						8	elect time:	2016Q1		information
Corporate				Name of		Nature of	Shareholding	Number of	Numbe		,
Governan				hareholder		shareholder	percentage (%)%	the shares held	restricted sh	ares held	
Investors	i wiui	Beijing Sta	e-owned Ca	pital Operation and M Center	lanagement	State-owned Corporation	11.56%	4,063,333,333	4,063,33	3,333	
Contact U	Is	Chongqing Ezca	pital Opto-e	lectronics Industry Inv	estment Co., Ltd.	State-owned Corporation	8.53%	3,000,000,000	3,000,00	0,000	
		1	lefei Jianxia	ng Investment Co., Lt	d.	State-owned Corporation	8.13%	2,857,142,857	2,857,14	2,857	
		Hua An Fund Asser	ICBC-Zhon bled Funds	grong International Tru Trust Plan of Rongjin	ust-Zhongrong- g No. 1	Other	4.45%	1,564,126,904			
			China Sec	urities Finance Corp.		Other	2.49%	876,935,991			
		Beijing	BOE Invest	ment & Development	Co., Ltd.	State-owned Corporation	2.34%	822,092,180			
		Beijing Econom	ic-Technolo	gical Investment & De	velopment Corp.	State-owned Corporation	1.93%	677,423,641			
		Hef	ei Rongke P	roject Investment Co.	, Ltd.	State-owned Corporation	1.92%	675,026,803			
		Beijing BDA	Technologic	al Investment Develop	ment Co., Ltd.	Other	1.60%	564,000,000			
News Center	Investor Rela	atio	eijing Electr	onics Holdings Co., L	td.	Nation	0.78%	273,735,583			

Figure 4: Beneficial Ownership - BOE Technology Group (website)

What is good about the information on the website is that it provides the company the opportunity to keep the information up-to-date. For instance, the website of BEO technology Group provides quarterly updates, making the information more relevant than the information found in the Annual Report. Still, the Annual Report provides more detailed information, such as an explanation about "acting in concert" arrangements and shareholders agreements, a description of the controlling shareholder and the actually controlling shareholder/ultimate beneficial owner, and a chart depicting the ownership structure. See *Figures 5a to 5c*.

Figure 5a: Beneficial Ownership - BOE Technology Group (annual report)

					Т	he 2015 Annual	Report of BOE Tech	nology Group Co., Lt
III. Shareholders and	d actual control	ler						
1. Total number of shar	reholders and thei	r shareholding s	situation					
								Unit: sh
Total number of common								Unit. si
shareholders at the					archolders at the pri	or 1,455,8	85 (including 1,408,0	
period-end	and	47,475 B-share hol	ders) month-end befor	re the disclosure o	f this Report		4	7,816 B-share holde
	Sha	areholdings of share	cholders with a shareh	olding percentage	over 5% or the top 10	shareholders		
	Nature of	Shareholding	Total shares held at	Increase/decrease	Number of restricted	Number of	Pledged or	frozen shares
Name of shareholder	shareholder	percentage (%)	the period-end	during the Reporting Period	shares held	non-restricted shares held	Status of shares	Number of shares
Beijing State-owned Capital	State-owned							
Operation and Management	Corporation	11.56%	4,063,333,333	0	4,063,333,333	0		
Center								
Chongqing Ezcapital Opto-electronics Industry	State-owned	8.53%	3,000,000,000	0	3,000,000,000	0	Pledged	955,000,0
Investment Co., Ltd.	Corporation		- , , , ,					,.
Hefei Jianxiang Investment	State-owned	8.13%	2,857,142,857	0	2,857,142,857	0		
Co., Ltd.	Corporation	0.15%	2,057,142,057	0	2,057,142,057			
Hua An	l							
Fund-ICBC-Zhongrong International								
Trust-Zhongrong-Assembled	Other	4.45%	1,564,126,904	-340,635,000	0	1,564,126,904		
Funds Trust Plan of								
Rongjing No. 1								
China Securities Finance Corp.	Other	2.99%	1,051,078,931	1,051,078,931	0	1,051,078,931		
					T	he 2015 Annua	Report of BOE Tech	nnology Group Co., 1
Beijing BOE Investment &		2.34%	822,092,180	-38,888,900	T			inology Group Co., l
Development Co., Ltd.	State-owned Corporation	2.34%	822,092,180	-38,888,900				nology Group Co., I
Development Co., Ltd. Beijing					0	822,092,180		nology Group Co., I
Development Co., Ltd. Beijing	Corporation State-owned	2.34%		-38,888,900		822,092,180		nology Group Co., 1
Development Co., Ltd. Beijing Economic-Technological	Corporation State-owned				0	822,092,180		nology Group Co., I
Development Co., Ltd. Beijing Seconomic-Technological nvestment & Development Corp. Hefei Rongke Project	Corporation State-owned	1.93%	677,423,641	-170,226,359	0	822,092,180 677,423,641		inology Group Co., :
Development Co., Ltd. Beijing Economic-Technological Investment & Development Corp. Hefei Rongke Project	Corporation State-owned Corporation			-170,226,359	0	822,092,180		nology Group Co., 1
Development Co., Ltd. Beijing Economic-Technological Investment & Development Corp. Hefei Rongke Project Investment Co., Ltd. Beijing BDA Technological	Corporation State-owned Corporation State-owned Corporation	1.93%	677,423,641 675,026,803	-170,226,359 0	0 0 675,026,803	822,092,180 677,423,641 0		unology Group Co., 1
Development Co., Ltd. Beijing Economic-Technological Investment & Development Corp. Hefei Rongke Project Investment Co., Ltd. Beijing BDA Technological Investment Development	Corporation State-owned Corporation State-owned Corporation	1.93%	677,423,641	-170,226,359 0	0	822,092,180 677,423,641 0		anology Group Co., 1
Development Co., Ltd. Beijing Economic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological	Corporation State-owned Corporation State-owned Corporation Other	1.93%	677,423,641 675,026,803 564,000,000	-170,226,359 0 -36,000,000	0 0 675,026,803 0	822,092,180 677,423,641 0 564,000,000		nology Group Co., 1
Development Co., Ltd. Beijing Economic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological nvestment Development Co., Ltd. Beijing Electronics Holdings	Corporation State-owned Corporation State-owned Corporation Other	1.93%	677,423,641 675,026,803	-170,226,359 0 -36,000,000	0 0 675,026,803	822,092,180 677,423,641 0 564,000,000		nology Group Co., 1
Development Co., Ltd. Beijing Economic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological nvestment Development Co., Ltd. Beijing Electronics Holdings	Corporation State-owned Corporation State-owned Corporation Other On behalf of the State	1.93%	677,423,641 675,026,803 564,000,000	-170,226,359 0 -36,000,000	0 0 675,026,803 0	822,092,180 677,423,641 0 564,000,000		nology Group Co., 1
Development Co., Ltd. Beijing Sconomic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological nvestment Development Co., Ltd. Beijing Electronics Holdings Co., Ltd. Brategic investors or g seconing top-ten shareholde	Corporation State-owned Corporation State-owned Corporation Other On behalf of the State general corporations ers due to placing of	1.93% 1.92% 1.60% 0.78%	677,423,641 675,026,803 564,000,000	-170,226,359 0 -36,000,000	0 0 675,026,803 0	822,092,180 677,423,641 0 564,000,000		inology Group Co., 1
Development Co., Ltd. Beijing Sconomic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological nvestment Development Co., Ltd. Beijing Electronics Holdings Co., Ltd. Brategic investors or g seconing top-ten shareholde	Corporation State-owned Corporation State-owned Corporation Other On behalf of the State general corporations ers due to placing of	1.93% 1.92% 1.60% 0.78% N/A	677,423,641 675,026,803 564,000,000 273,735,583	-170,226,359 0 -36,000,000 -1,568,300	0 0 675,026,803 0 0	822,092,180 677,423,641 0 564,000,000 273,735,583		
Development Co., Ltd. Beijing Sconomic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological nvestment Development Co., Ltd. Beijing Electronics Holdings Co., Ltd. Brategic investors or g seconing top-ten shareholde	Corporation State-owned Corporation State-owned Corporation Other On behalf of the State general corporations ers due to placing of 3)	1.93% 1.92% 1.60% 0.78% N/A 1. Beijing State-ov	677,423,641 675,026,803 564,000,000 273,735,583 vned Capital Operatio	-170,226,359 0 -36,000,000 -1,568,300 n and Management	0 675,026,803 0 0 1 0	822,092,180 677,423,641 0 564,000,000 273,735,583 uities of Beijing	g Electronics Holding	s Co., Ltd.
Development Co., Ltd. Beijing Sconomic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological nvestment Development Co., Ltd. Beijing Electronics Holdings Co., Ltd. Brategic investors or g seconing top-ten shareholde	Corporation State-owned Corporation State-owned Corporation Other On behalf of the State general corporations ers due to placing of 3)	1.93% 1.92% 1.60% 0.78% N/A 1. Beijing State-ov	677,423,641 675,026,803 564,000,000 273,735,583 vned Capital Operatio	-170,226,359 0 -36,000,000 -1,568,300 n and Management	0 0 675,026,803 0 0	822,092,180 677,423,641 0 564,000,000 273,735,583 uities of Beijing	g Electronics Holding	s Co., Ltd.
Development Co., Ltd. Beijing Economic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological nvestment Development Co., Ltd. Beijing Electronics Holdings Co., Ltd. drategic investors or g ecoming top-ten shareholde	Corporation State-owned Corporation State-owned Corporation Other On behalf of the State general corporations ers due to placing of 3)	1.93% 1.92% 1.60% 0.78% N/A 1. Beijing State-ov 2. Beijing Electror shareholder. 3. Beijing Econo	677,423,641 675,026,803 564,000,000 273,735,583 vned Capital Operatio nics Holdings Co., Ltc mic-technological In	-170,226,359 0 -36,000,000 -1,568,300 n and Managemen 1. held 66.25% eq vestment & Dev	o 675,026,803 0 at Center held 100% eq uities of Beijing BOE I elopment Corp held	822,092,180 677,423,641 0 564,000,000 273,735,583 uities of Beijing nvestment & D 49% equities of	g Electronics Holding evelopment Co., Ltd	s Co., Ltd. and was its control
Development Co., Ltd. Beijing icconomic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological nvestment Development Co., Ltd. Beijing Electronics Holdings Co., Ltd. Hrategic investors or g ecoming top-ten shareholde nvestmers (if any) (see Note	Corporation State-owned Corporation State-owned Corporation Other On behalf of the State general corporations ers due to placing of 3)	1.93% 1.92% 1.60% 0.78% N/A 1. Beijing State-ov 2. Beijing Electror shareholder. 3. Beijing Econo Development Co.,	677,423,641 675,026,803 564,000,000 273,735,583 vned Capital Operatio nics Holdings Co., Ltc mic-technological In , Ltd., and the above	-170,226,359 0 -36,000,000 -1,568,300 n and Managemen I. held 66.25% eq vestment & Dev two companies v	of the controlled by controlle	822,092,180 677,423,641 0 564,000,000 273,735,583 uities of Beijing nvestment & D 49% equities of	g Electronics Holding evelopment Co., Ltd	s Co., Ltd. and was its control chnological Investm
Development Co., Ltd. Beijing Economic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological nvestment Development Co., Ltd. Beijing Electronics Holdings Co., Ltd. Strategic investors or g seconning top-ten shareholde new shares (if any) (see Note Related or acting-in-concert	Corporation State-owned Corporation State-owned Corporation Other On behalf of the State general corporations ers due to placing of 3)	1.93% 1.92% 1.60% 0.78% N/A 1. Beijing State-ov 2. Beijing Electror shareholder. 3. Beijing Econo Development Co., Management Com	677,423,641 675,026,803 564,000,000 273,735,583 vned Capital Operatio nics Holdings Co., Ltd mic-technological In , Ltd., and the above mittee as well as were	-170,226,359 0 -36,000,000 -1,568,300 n and Managemen I. held 66.25% eq vestment & Dev two companies v : persons acting in	at Center held 100% eq 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	822,092,180 677,423,641 0 564,000,000 273,735,583 uities of Beijing nvestment & D 49% equities of y Beijing Econ	g Electronics Holding evelopment Co., Ltd of Beijing BDA Te omic and Technolog	s Co., Ltd. and was its control chnological Investn ical Development Z
Development Co., Ltd. Beijing Conomic-Technological avestment & Development Corp. Hefei Rongke Project avestment Co., Ltd. Beijing BDA Technological avestment Development Co., Ltd. Beijing Electronics Holdings Co., Ltd. Brategic investors or ge decoming top-ten shareholde new shares (if any) (see Note	Corporation State-owned Corporation State-owned Corporation Other On behalf of the State general corporations ers due to placing of 3) t parties among the	1.93% 1.92% 1.60% 0.78% N/A 1. Beijing State-ov 2. Beijing Electron shareholder. 3. Beijing Econo Development Co., Management Com 4. After the non-p	677,423,641 675,026,803 564,000,000 273,735,583 vned Capital Operatio nics Holdings Co., Ltc mic-technological In , Ltd., and the above mittee as well as were ublic issuing of BOE	-170,226,359 0 -36,000,000 -1,568,300 n and Managemer I. held 66.25% eq vestment & Dev two companies v e persons acting in in 2014, Hefei J	of the controlled by controlle	822,092,180 677,423,641 0 564,000,000 273,735,583 uities of Beijing nvestment & D 49% equities of y Beijing Econ o, Ltd. and Ch	Electronics Holding evelopment Co., Ltd of Beijing BDA Te omic and Technolog	s Co., Ltd. and was its control chnological Investm ical Development Z toelectricity Investm
Development Co., Ltd. Beijing Economic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological nvestment Development Co., Ltd. Beijing Electronics Holdings Co., Ltd. Strategic investors or g seconning top-ten shareholde new shares (if any) (see Note Related or acting-in-concert	Corporation State-owned Corporation State-owned Corporation Other On behalf of the State general corporations ers due to placing of 3) t parties among the	1.93% 1.92% 1.60% 0.78% N/A 1. Beijing State-ov 2. Beijing Electror shareholder. 3. Beijing Electror shareholder. 3. Beijing Econo Development Co., Management Com, 4. After the non-p Co., Ltd., by entur respectively unani	677,423,641 675,026,803 564,000,000 273,735,583 vned Capital Operatio nics Holdings Co., Ltc mic-technological In , Ltd., and the above mittee as well as were ublic issuing of BOE ering into <i>Implement</i> mous with Beijing BC	-170.226,359 0 -36,000,000 -1,568,300 n and Managemen I. held 66.25% eq vestment & Dev two companies v two com	0 0 0 0 0 0 0 0 0 0 0 0 0 0	822,092,180 677,423,641 0 564,000,000 273,735,583 uities of Beijing nvestment & D 49% equities of y Beijing Econ o., Ltd. and Ch ively, agreed to when executing	g Electronics Holding evelopment Co., Ltd of Beijing BDA Te omic and Technolog ongqing Capital Pho o maintain all of th the voting rights of t	s Co., Ltd. and was its control chnological Investm ical Development Z toelectricity Investm e shares held by th he shareholders.
Development Co., Ltd. Beijing Economic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological nvestment Development Co., Ltd. Beijing Electronics Holdings Co., Ltd. Strategic investors or g seconning top-ten shareholde new shares (if any) (see Note Related or acting-in-concert	Corporation State-owned Corporation State-owned Corporation Other On behalf of the State general corporations ers due to placing of 3) t parties among the	1.93% 1.92% 1.60% 0.78% N/A 1. Beijing State-ov 2. Beijing Electror shareholder. 3. Beijing Econo Development Co., Management Com 4. After the non-p Co., Ltd., by entr respectively unani 5. After the non-p	677,423,641 675,026,803 564,000,000 273,735,583 vned Capital Operation ics Holdings Co., Lto mic-technological In , Ltd., and the above mittee as well as were ublic issuing of BOE ering into <i>Implement</i> mous with Beijing BC ublic issuing of the C	-170.226,359 0 -36,000,000 -1,568,300 n and Managemen 1. held 66.25% eq vestment & Dev two companies v two companies v two companies v two companies v persons acting in in 2014, Hefei J ation Protocol oj DE Investment & I ompany in 2014,	0 675,026,803 0 675,026,803 0 0 0 0 0 0 0 0 0 0 0 0 0	822,092,180 677,423,641 0 564,000,000 273,735,583 uities of Beijing nvestment & D 49% equities of y Beijing Econ o., Ltd. and Ch ively, agreed t when executing apital Operation	g Electronics Holding evelopment Co., Ltd of Beijing BDA Te omic and Technolog ongqing Capital Pho o maintain all of th the voting rights of th	s Co., Ltd. and was its control chnological Investn ical Development Z toelectricity Investn e shares held by th he shareholders. 'enter handed over 7
Development Co., Ltd. Beijing Economic-Technological nvestment & Development Corp. Hefei Rongke Project nvestment Co., Ltd. Beijing BDA Technological nvestment Development Co., Ltd. Beijing Electronics Holdings Co., Ltd. Harategic investors or g ecoming top-ten shareholde ew shares (if any) (see Note	Corporation State-owned Corporation State-owned Corporation Other On behalf of the State general corporations ers due to placing of 3) t parties among the	1.93% 1.92% 1.60% 0.78% N/A 1. Beijing State-ov 2. Beijing Electror shareholder. 3. Beijing Econo Development Co., Management Com Management Com 4. After the non-p Co., Ltd., by entt respectively unani 5. After the non-p of the shares direct	677,423,641 675,026,803 564,000,000 273,735,583 vned Capital Operatio tics Holdings Co., Ltc mic-technological In , Ltd., and the above mittee as well as were ublic issuing of BOE ering into <i>Implement</i> mous with Beijing BC ublic issuing of the C tly held by it to Beiji	-170,226,359 0 -36,000,000 -1,568,300 n and Managemen I. held 66.25% eq vestment & Dev two companies v e persons acting in in 2014, Hefei J 2014, Hefei J 2014, Hefei J 2014, ag Electronics Ho	0 0 0 0 0 0 0 0 0 0 0 0 0 0	822,092,180 677,423,641 0 564,000,000 273,735,583 uities of Beijing nvestment & D 49% equities of y Beijing Econ o., Ltd. and Ch tively, agreed to when executing apital Operation nagement throu	g Electronics Holding evelopment Co., Ltd of Beijing BDA Te omic and Technolog ongqing Capital Pho o maintain all of th the voting rights of t n and Management C ggh Stock Management	s Co., Ltd. and was its control chnological Investn ical Development Z toelectricity Investn e shares held by th he shareholders. 'enter handed over 7 nt Protocol, and Bei

Figure 5b: Beneficial Ownership - BOE Technology Group (annual report)

		Annual Report of BOE Te	
	0% voting right maintained unanimous with Beijing Electronics Holdings Co., Ltd.	through the agreement acc	cording to Implementation
	col of Voting Right. eept for relationship among the above shareholders, the Company is not aware of wh	wither the other top ten she	raboldare aviet accoriat
	onship or not, or they are persons acting in concert or not.	ieuler tile otiler top ten sila	renolders exist associat
	Shareholdings of the top ten non-restricted shareholders		
		Туре о	f shares
Name of shareholder	Number of non-restricted shares held at the period-end	Туре	Number
Hua An Fund-ICBC-Zhongrong Internation Trust-Zhongrong-Assembled Funds Trust Plan of Rongji No. 1		RMB ordinary shares	1,564,126,9
China Securities Finance Corp.	1,051,078,931	RMB ordinary shares	1,051,078,9
Beijing BOE Investment & Development Co., Ltd.	822,092,180	RMB ordinary shares	822,092,1
Beijing Economic-Technological Investment Development Corp.	& 677,423,641	RMB ordinary shares	677,423,6
Beijing BDA Technological Investment Development Co Ltd.	564,000,000	RMB ordinary shares	564,000,0
Beijing Electronics Holdings Co., Ltd.	273,735,583	RMB ordinary shares	273,735,5
Central Huijin Asset Management Co., Ltd.	248,305,300	RMB ordinary shares	248,305,3
ChongqingJiangbeizui CBD Investment Group Co., Ltd.	107,095,238	RMB ordinary shares	107,095,2
Sinotrans Air Transportation Development Co., Ltd.	78,200,000	RMB ordinary shares	78,200,0
ICBC Credit Suisse fund- Agricultural Bank of Chin ICBC Credit Suisse China Securities Finance Asso Management		RMB ordinary shares	55,558,9
	n 1. Beijing State-owned Capital Operation and ManagementCenter held 100% ec pp Beijing Electronics Holdings Co., Ltd. held 66.25% equities of Beijing BOE an controlling shareholder.		-

	The 2015 Annual Report of BOE Technology Group Co., Ltd.
shareholders	3. Beijing Economic-technological Investment & Development Corp held 49% equities of Beijing BDA Technological Investment
	Development Co., Ltd., and the above two companies were both controlled by Beijing Economic and Technological Development
	Zone Management Committee as well as were persons acting in concert.
	4. After the non-public issuing of BOE in 2014, Hefei Jianxiang Investment Co., Ltd. and Chongqing Capital Photoelectricity
	Investment Co., Ltd., by entering into Implementation Protocol of Voting Right respectively, agreed to maintain all of the shares held
	by them respectively unanimous with Beijing BOE Investment & Development Co., Ltd. when executing the voting rights of the
	shareholders.
	5. After the non-public issuing of the Company in 2014, Beijing State-owned Capital Operation and Management Center handed
	over 70% of the shares directly held by it to Beijing Electronics Holdings Co., Ltd. for management through Stock Management
	Protocol, and Beijing Electronics Holdings Co., Ltd. gained the incidental shareholders' rights except for disposing right and
	usufruct of the shares, of which the rest 30% voting right maintained unanimous with Beijing Electronics Holdings Co., Ltd. through
	the agreement according to Implementation Protocol of Voting Right.
	6. Except for relationship among the above shareholders, the Company is not aware of whether the other top ten shareholders exist
	associated relationship or not, or they are persons acting in concert or not.
Top ten common shareholders conducting securities margin trading	N/A

Did any top 10 common shareholder or any top 10 common shareholder with non-restricted share of the Company carry out an agreed buy-back in the Reporting Period? I Yes I No

No top 10 common shareholder or any top 10 common shareholder with non-restricted share of the Company carried out any agreed buy-back in the Reporting Period.

70

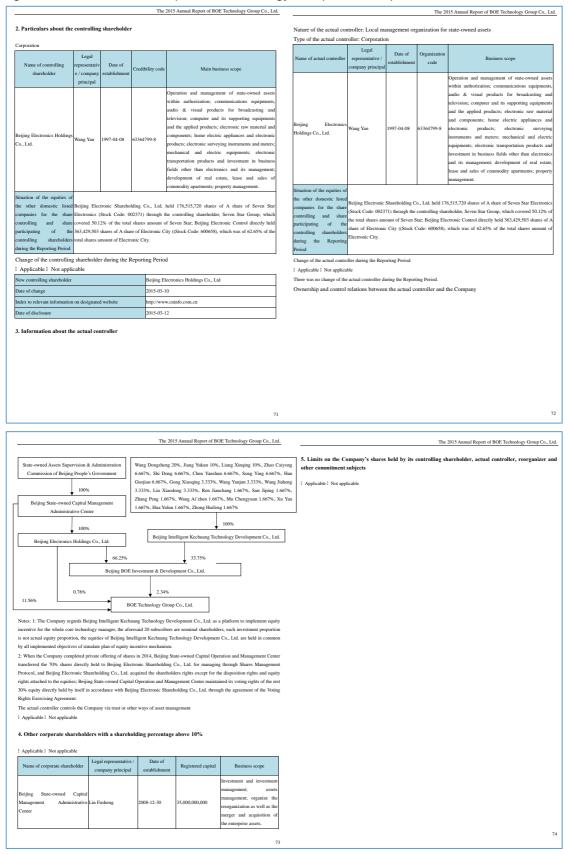


Figure 5c: Beneficial Ownership - BOE Technology Group (annual report)

The annual reports of Chinese listed companies thus provide a fairly comprehensive overview of the ownership structure (up to the ultimate level of beneficial ownership). What is missing, however, is more "personalized" information and communication about the ownership of the company. The text used in the annual reports is mostly boilerplate and repetitive. The question then is whether there are other sources of information investors and other stakeholders can use to get a better idea about the owners' goals and objectives as well as their impact on the governance and performance of the company.

A first possible source of information are the websites of the stock exchanges and securities regulators, since these institutions are usually involved in collecting this type of information. Unfortunately, however, these websites are more focused on explaining rules and regulations. As for company specific information, the stock exchange websites in China have references and links to the annual reports of the company. Certainly, it can be useful to have the annual reports of the Chinese listed companies at your fingertips. However, the English version of the stock exchanges websites are often slow and difficult to navigate.

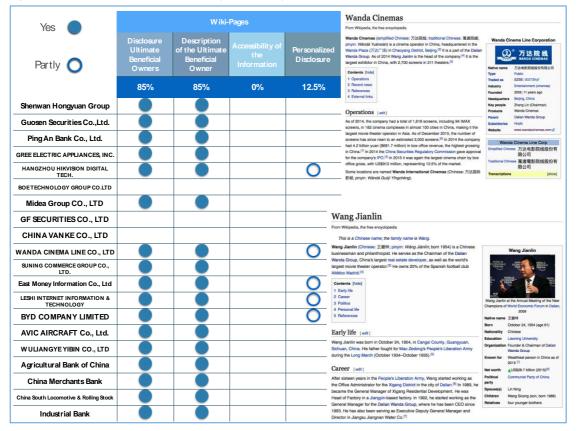


Figure 6: China – Beneficial Ownership and Wikipedia

Somewhat surprisingly, a more intuitive and interactive tool to gather knowledge about the ownership and control structures of Chinese listed companies is Wikipedia and its related "sister" websites. Not only do these websites give a clear and succinct description of the ultimate beneficial owners of a company. They also allow investors and other stakeholders to "click through" (via hyperlinks) to other related pages giving a more complete and "personalized" view of the owner. It should come as no surprise that this is particularly true if the companies are founder-controlled or family-controlled (see *Figure 6*). It should be noted, however – and this is highlighted by *Figure 6* - that the information provided by Wikipedia only offers a partial solution to this need for more personalized information. The reason for this is that the Wikipedia information is of a somewhat general character and does not usually provide specific, precise information related to the ownership position.

In conclusion, China shows that rules do matter, but they seem to have created a "box ticking" attitude in which firm communication strategies are focused on simply meeting the minimum standards required by law. The result is that more "personalized" and helpful information is missing. Of course, more online research might provide investors and other stakeholders with a deeper perspective and greater insight as to the ownership structure and owners of particular companies. However, it would be preferable to have this information on the "investor relations" websites of the companies.

Let us next consider whether companies that are listed in countries that occupy the "top spots" in the corporate governance rankings in Asia are also the best in class when it comes to transparency and disclosure in the area of beneficial ownership and control.

6.2 Hong Kong, China

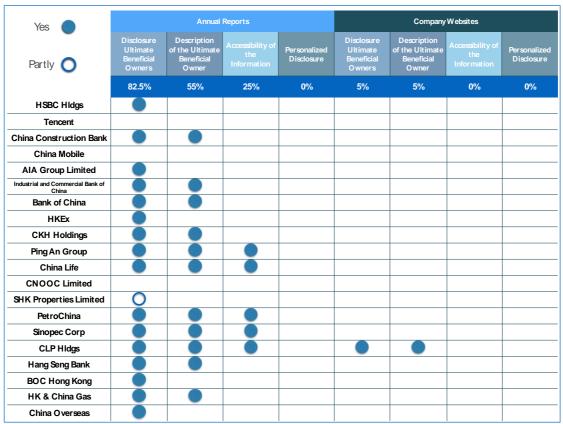
According to the Asian Corporate Governance Association (ACGA), Hong Kong, China (together with Singapore) ranks first in corporate governance in Asia (see *Figure 7*). It is, therefore, interesting to consider whether the four variables of disclosure examined in this study (i.e., name of the ultimate beneficial owner, description, accessibility and personalized disclosure) are present in the communications of the largest companies listed on the Hong Kong stock exchange.

	Ranking	2010 Score	2012 Score	2014 Score
1	Hong Kong, China	65	66	65
1	Singapore	67	69	64
3	Japan	57	55	60
4	Thailand	55	58	58
4	Malaysia	52	55	58
6	Chinese Taipei	55	53	56
7	India	48	51	54
8	Korea	45	49	49
9	China	49	45	45
10	Philippines	37	41	40
10	Indonesia	40	37	39

Figure 7: ACGA Corporate Governance Ranking (2014)

Source: Asian Corporate Governance Association

Unsurprisingly, the name of the beneficial owner was present in the majority of the annual reports (see *Figure 8*). These companies formalistically revealed the ultimate beneficial ownership structure (approximately 82.5 percent of the companies in our sample). However, they often did so in a dry and literal, boilerplate-style that did not reveal much beyond the bare bones of ownership structures.

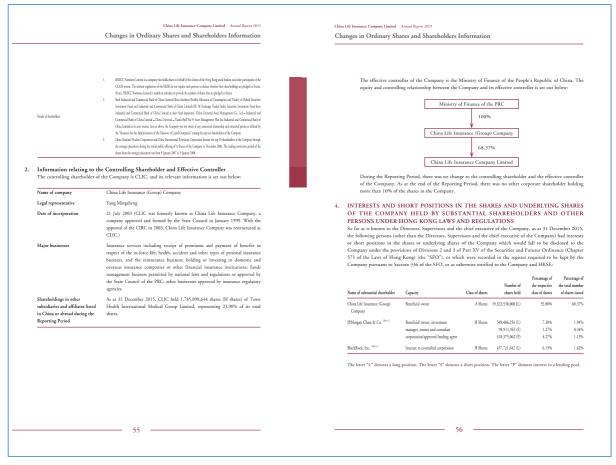




Moreover, such firms adopted a legalistic style when presenting the information that provided little indication as to *who* was the controlling owner and *how* such control impacts upon the governance and directions of that firm. It also appeared that a certain degree of expertise or local knowledge was often required to "de-code" the information, as it was usually presented in a technical (footnote heavy) style rather than in a more reader-friendly manner. For example, only 25 percent of the companies included figures or charts in their annual reports. *Figure 9* provides an example of a company that provided the ownership information in an accessible way.

Here it should also be noted that the Hong Kong, China dataset included companies with a widely dispersed shareholder base. Unsurprisingly, these companies have adopted a "boilerplate" disclosure strategy. It is often impossible for these companies to give more information about the institutional investors that hold a significant number of their shares. Yet, if institutional investors pursue a more active role in the operation of the company (or give this impression by owning, for instance, approximately ten percent of the outstanding shares), it could very well be argued that, similar to companies with a controlling shareholder, these "activist investors" (and the company) might see some value in thinking "out of the box" and going beyond the what is required as boilerplate compliance and embrace a more substantive disclosure approach. This issue will be considered further below.





Since annual reports are the main source of information regarding ownership and control structures in Hong Kong, China establishing the beneficial ownership information of Hong Kong, China companies was not always easy. Downloading and trawling through a 200+ pages Annual Report in order to identify the ultimate beneficial owner was often a time-consuming exercise as the websites were slow and the information was not always readily accessible.

In order to increase the speed, accessibility and precision in finding the identity of the ultimate beneficial owners, it is again (like in China) necessary to find other resources. The Hong Kong Stock Exchange website provide a number of tools to find significant shareholders in its listed companies. Particularly, the "Shareholding Disclosures" option appears to be an accessible tool. However, it revealed the name of the *shareholders*, their addresses, shareholdings and percentage of the issued and/or tradable shares. Also, it adopted a very legalistic format and, since the focus was on shareholders, there was a risk that any information about the ultimate beneficial owners would not be 100% accurate. It was, therefore, often necessary to use Wikipedia to establish more information. To be sure, the information about ownership found on Wikipedia is often murky, but at least it points users in the right direction (see *Figure 10*).

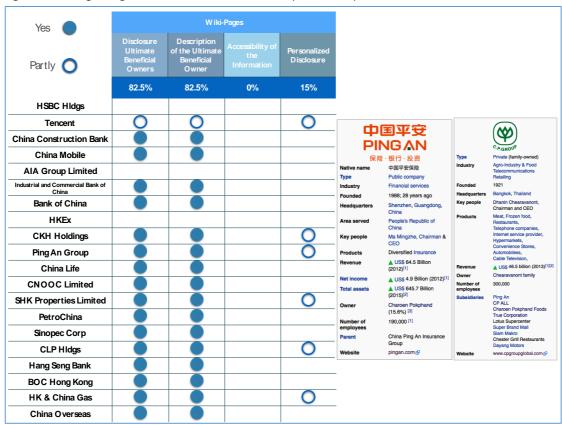
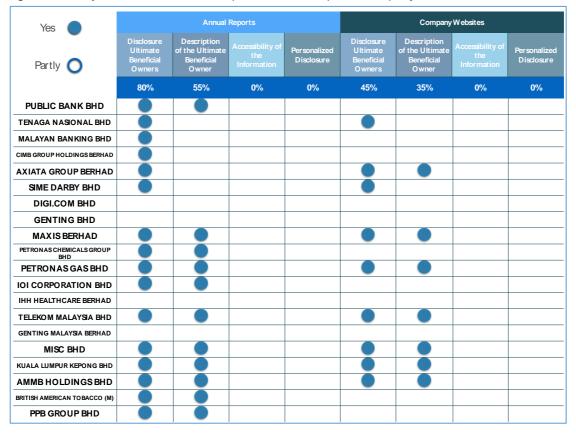
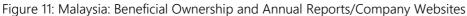


Figure 10: Hong Kong, China – Beneficial Ownership and Wikipedia

6.3 Malaysia

At first glance, the disclosure practices in Malaysia appear to be similar to those found in China and Hong Kong, China. Indeed, the most accessible and reliable source of information is the annual reports (see *Figure 11*).





What is remarkable, however, is that the nature of the ultimate beneficial owner (i.e., government, family, founder or multinational) is not always clear. Information about the ultimate beneficial owners was sometimes indirectly determinable by meticulously examining the Annual Report. It was sometimes possible to "guess" who the ultimate beneficial owners actually are. This was particularly so when such individuals also held senior management positions or directorships. However, from the perspective of a foreign investor, trying to gather meaningful information in English, such "indirect" disclosure cannot provide reliable information. For instance, it was not always clear for foreign investors that a particular entity or entity name was connected or related to a family or government.

There is however an interesting difference between China and Hong Kong, China, on the one hand, and Malaysia, on the other. The largest companies in Malaysia were more frequently using their websites to disclose ownership information to the market. The websites "only" offer

a summary overview of the information in the annual reports and are not very interactive, but it saves the time of downloading and going through the annual report (see *Figure 12*). Moreover, it provides companies with the opportunity to update the information on a more regular basis.

Category of Shareholders	No. of ordinary shares of RM1.00 each	% of Issued Shares
Bumiputera		
i. Government Agencies	3,385,387,829	38.40
ii. Others	2,352,130,404	26.68
SUB TOTAL	5,737,518,233	65.08
Non-Bumiputera	1,742,335,425	19.76
Foreigner	1,337,004,085	15.16
GRAND TOTAL	8,816,857,743	100.00

Figure 12: Beneficial Ownership - Axiata Group (website)

List of Substantial Shareholders (holding 5% & above) as per Register of Substantial Shareholders as at 31 December 2015

		Direct Interes	ts	Indirect/De Interests	emed	Total Interes	ts
No.	Name	No. of Shares Held	% of Issued Shares	No. of Shares Held	% of Issued Shares	No. of Shares Held	% of Issued Shares
1.	Khazanah Nasional Berhad	3,285,606,277	37.27	84,415,540±	0.97±	3,371,238,617	38.24
2.	Employees Provident Fund Board	1,264,298,116	14.34	-	-	1,264,298,116	14.34
3.	AmanahRaya Trustees Berhad - Skim Amanah Saham Bumiputera	981,140,852	11.13	-	-	981,140,852	11.13
Shares sale o	es 412,000 Ordinary shares of RM1.00 eac s to be returned to Khazanah Nasional Berh f Axiata Shares by Axiata's employees who st in the Axiata Shares pursuant to Section 6	had ("Khazanah have exercised	") under ti their Axia	he Selling Flexi ta ESOS option	bility Arra	angement to fac	ilitate th

The website of the stock exchange Bursa Malaysia is another example of Malaysia embracing the Internet and online resources more than their Chinese or Hong Kong, China counterparts. The website contained an interactive mechanism to search through the "company announcements", including "changes in shareholdings" and "changes in substantial shareholding positions. Moreover, by entering the company name and the requested categories and subcategories the website provided an overview of announcements containing ownership and control information. Unfortunately, however, the information in such overviews was not always very detailed. The result is that investors and other stakeholders are often better off with an analysis of the information available on Wikipedia (see *Figure 13*).

Yes 🔵		W iki-	Pages				
Partly	Disclosure Ultimate Beneficial Owners	Description of the Ultimate Beneficial Owner	Accessibility of the Information	Personalized Disclosure			
	70%	70%	0%	10%			
PUBLIC BANK BHD				0	IOI Corporation Berhad (MYX:		IOI Group
TENAGA NASIONAL BHD					 1961 ₽) commonly referred to as IOI, was incorporated on 31 		
MALAYAN BANKING BHD					October 1969 as Industrial Oxygen Incorporated Sdn Bhd.		
CIMB GROUP HOLDINGS BERHAD					IOI is one of Malaysia's biggest conglomerates that started off	IO	GROUP
AXIATA GROUP BERHAD					from industrial gas manufacturing.	Туре	Public limited company
SIME DARBY BHD					 It ventured into property development in 1982, followed by 	Industry	Conglomerate (Plantations, agriculture, chemical
DIGI.COM BHD					oil palm plantations in 1985. As at June 2009, IOI Group employs		manufacturing, consumer marketing, property development, investment, &
GENTING BHD					more than 30,000 personnel of more than 23 different nationalities	Founded	resorts management) 1969
MAX IS BERHAD				0	in 15 countries.	Headquarters	Kuala Lumpur, Malaysia & Singapore
PETRONAS CHEMICALS GROUP BHD					IOI is listed on the main board of the KLSE (now known as Bursa	Area served Key people	South-East Asia Tan Sri Dato' Lee Shin Cheng
PETRONAS GAS BHD					Malaysia). Subsidiaries IOI	Products	(Chairman) Hotels
IOI CORPORATION BHD				0	 Properties Berhad and IOI Oleochemical Industries Berhad 	Number of employees	32,000
IHH HEALTHCARE BERHAD					 (Industrial Products) were separately de-listed from the 	Website	www.ioigroup.com
TELEKOM MALAYSIA BHD					exchange and duly privatised under and March 2006, ^[2] respectively.	IOI Corporation	n Berhad 🖗 in April 2009 ^[1]
GENTING MALAYSIA BERHAD					 IOI also owns 2 resort hotels namely 	Marriott Putra	aya Hotel and Palm Garde
MISC BHD					Hotel in Putrajaya. In 2005, IOI Prop Malaysia Top 10 Property Developer		ked second in The Edge's
KUALA LUMPUR KEPONG BHD					The group is currently headed by Ta		Shin Cheng, the executive
AMMB HOLDINGS BHD					 chairman. Lee has two sons and fou Lee and his family's control of IOI Co 		
BRITISH AMERICAN TOBACCO (M)					Sdn Bhd @. Although all of Lee's chil	dren work for t	he company, sons Dato' Le
PPB GROUP BHD					Yeow Chor		· · · · · · · · · · · · · · · · · · ·

Figure 13: Malaysia – Beneficial Ownership and Wikipedia

6.4 Pakistan

The largest listed companies in Pakistan engage in what could be characterized as a grudging style of disclosure in which the formal reporting requirements are met, but the ultimate beneficial owner is difficult to identify (see *Figure 14*). What is interesting here is that there seems to be a certain amount of herd behavior; that is to say, if it is difficult to find the information in one company, then other companies seem to adopt a similar minimal style of compliance (for instance, the disclosed information fails to explain the nature and relationship between the controlling shareholders, the ultimate beneficial owners and the company). Also, acting-in-concert arrangements are not always clear from the disclosed information. This seemed to be a particular issue in Pakistan where companies appear to assume that certain information about shareholders and beneficial owners can be regarded as "local" or "public" knowledge.

Yes 🔵		Annual	Reports			Company	Websites	
Partly 🔿	Disclosure Ultimate Beneficial Owners	Description of the Ultimate Beneficial Owner	Accessibility of the Information	Personalized Disclosure	Disclosure Ultimate Beneficial Owners	Description of the Ultimate Beneficial Owner	Accessibility of the Information	Personalized Disclosure
	55%	35%	0%	0%	30%	20%	0%	0%
Habib Bank X D								
MCB Bank Ltd SPOT X D								
Oil & Gas Devel								
Fauji Fert.X D								
Hub Power Co.								
Pak Petroleum								
United Bank X D								
Engro Corp X D								
Lucky Cement								
Pakistand State Oil Company Ltd								
Nestle Pak								
Pak Oilfields								
Kot Addu Power								
Dawood Hercules								
D.G.K.Cement								
Bank AL-Habib								
National Bank								
Fauji Cement								
K-Electric Ltd.								
Indus Motor Co. XD								

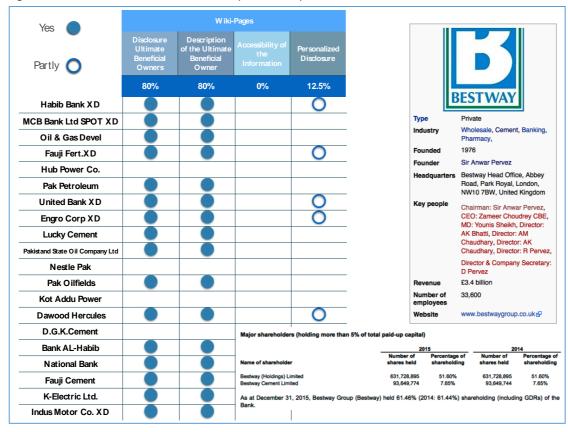
Figure 14: Pakistan: Beneficial Ownership and Annual Reports/Company Websites

Of course, the market does not always need very detailed information in order to figure out *who* is the ultimate beneficial owner (see *Figure 15*).

Figure 15: Beneficial Ownership - National Bank of Pakistan (website)

Pattern of Shareholding Ro As of December 31, 2015			
Description	No. of Shareholders	No of S Shares	%
Government			
Privatisation Commission of Pakistan, Ministry of Privatisation & Investment Federal Government of Pakistan	: 1	1,656,788 6,238,919	0.08
Pakistan Atomic Energy Commission	1	679,424	
Associated Companies, Undertakings And Related Parties			
Taurus Securities Limited	2	11,475	0.00
First Credit & Investment Bank Limited	1	70,000	0.00
State Bank of Pakistan	1	1,599,845,728	75.20
Mutual Funds	21	13,265,275	0.62
Directors, Chief Executive and their Spouse and Minor Children			
Syed Ahmad Iqbal Ashraf	1	50,000	0.00
Tariq Kirmani	1	44,168	0.00
Executives	8	52,096	0.00
Public Sector Companies and Corporations	9	84,295,372	3.94
Banks, Development Finance Institutions, Non-banking Finance Com			
Insurance Companies, Takaful Companies, And Modarbas	30	42,513,733	2.00
General Public - Local	10.005	01 117 072	1.00
- Local - Foreign	12,225 54	91,117,072 675,982	4.28
Foreign Companies	68	216,615,260	10.18
U			
Others	176	70,883,221	3.33
Totals	12,599	2,127,513,026	100.00
Shareholders holding five percent or more voting rights in the bank.			
State Bank of Pakistan		1,599,845,728	75.20

Figure 16: Pakistan – Beneficial Ownership and Wikipedia



If an investor or other stakeholder does not have *any* knowledge or background information about controlling entities in Pakistan, Wikipedia is again a useful source to obtain a better understanding about the information than that provided in, for instance, the annual accounts (see *Figure 16*). Wikipedia can, at least in part, fill gaps in local knowledge.

6.5 Philippines

The largest companies in the Philippines, according to their market capitalization, are mostly controlled by family-owned conglomerates. These conglomerates, more specifically the *Ayala Group* and *Aboitiz Group*, understand the importance of adopting a slightly more "personalized" approach to the information contained in their Annual Reports (including the SEC Forms 17-A, which have to be filed pursuant to Section 17 of the Securities Regulation Code) and on their websites. These companies appear to understand that their investors and other stakeholders are not only interested in dry, formal financial statements, but are also looking for more personalized content and authenticity. Their companies present additional information, but more than that they present such information in a more accessible and personalized way. That is to say, the controlling – and ultimate – owners address their "fellow shareholders" in the Annual Reports with a mix of business facts, succession and ownership issues, as well as innovations and long-term expectations (see *Figure 17*).

Item 11. Security Ownership of Certain Beneficial Owners and Management (1) Security Ownership of Certain Record and Beneficial Owners (more than 5%) as o March 27, 2015					
Title of Class	Name/Address of Record Owner and Relationship with Issuer	Name of Beneficial Owner	Citizenship	No. of Shares and Nature of Ownership (Record or Beneficial)	Percent of Class
Common	1. Aboitiz & Company, Inc. [®] Aboitiz Corporate Center Gov. Manuel A. Cuenco Avenue, Kasambagan, Cebu City 6000 (Stockholder)	ACO ⁹	Filipino	2,735,600,915 (Record and Beneficial)	49.35%
Common	2. PCD Nominee Corporation ³⁰ (Filipino) G/F MSE Bldg. Ayala Avenue, Makati City (Stockholder) 3. PCD Nominee Corporation ³²	PCD participants acting for themselves or for their customers ¹¹ PCD participants	Filipino	576,392,975 (Record)	10.40%
Common	(Foreign) (<i>G/F</i> MSE Bldg. Ayala Avenue, Makati City (Stockholder)	acting for themselves or for their customers ¹³	Non-Filipino	566,272,831 (Record)	10.21%
Common	4. Ramon Aboitiz Foundation, Inc. ¹⁴ 35 Lopez Jaena St., Cebu City	RAFI	Filipino	424,538,863 (Record and	7.66%

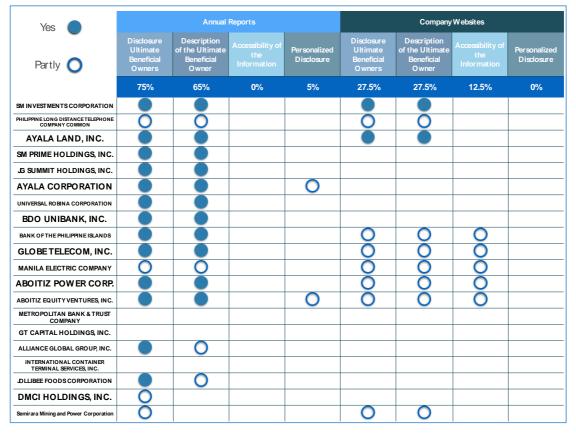
Figure 17: Beneficial Ownership - Equity Ventures (annual reports)

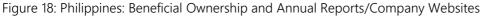
Making the Aboitiz Leader 'Future Proof' The Aboitiz Group is at a crucial crossroad where the passing of the baton from the current to the future generation of leaders is about to take place. The younger leaders, including young members of the 5th generation Aboitiz family, with high potential talents are being prepared on accelerated development programs for the transition. Aboitiz is among the few multi-generational family-based conglomerates that seeks to preserve its mission and core values for generations to come. HR closely monitors and regularly evaluates the performance of 5th generation Aboitiz family members who have actively joined the workforce as management associates in recent years.

As the Groups younger set of new leaders inch their way up the corporate ladder, reaching a delicate balance of wisdom gained through experience and having a fresh contemporary perspective is the ultimate combination HR seeks to attain in order to develop trust for the senior leadership of the future.

- ¹ ACD, the major shareholds of ARV, is a composition wholly-owned by the Abolitz family. No single stockholder, natural or juridical owns 5% or more of the shareholding of ACD.
 ² MC, Tramon L, Abolitz, ACD President and Chief Decutive Officer, will vote for the shares of ACD in AEV in accordance with the directive of the Barrd Foldmotors of ACD.
- Wr. Erramon I. Aubuit, ALX Present and Line Executive Uniter, will vote for the shares of AUC in AEV in accordance with in directive of the Board of Directors of AUC.
 ¹⁰ PCD Nominee Corporation (Filiption and Foreign) is not related to AEV. The beneficial owners of the shares held through a PCI participant are the beneficial owners thereof to the extent of the number of shares registered under the respective accounts with the
- PCD participant. ¹¹ AEV has no record relating to the power to decide how the shares held by PCD Nominee Corporation (Foreign and Filipino) to be voted. Of the 576,352,975 shares held by PCD Nominee Corporation (Filipino), at least 343,525,666 share or 6.20% of the voting stock of AEV are for the account of Papa Securities Corporation (PapaSec). AEV is not related to PapaSec.
- ¹² Supra Note 11. ¹³ Supra Note 12.
- Arr. Roberts E. Abolitz and/or Mr. Jon Ramon Abolitz, Chairman/President and Vice President, respectively, of the RAFI, will vote for the shares of RAFI in AEV in accordance with the directive of the RAFI Board of Trustees.

Although the ownership information in the annual reports and company websites is not always clear and straightforward (see *Figure 18*), it could be argued that local market participants know exactly how the ownership and control arrangements are structured and organized in these family-controlled companies. Moreover, foreign investors, by reading through the company's communications, will soon develop a pretty good idea about the families and their interests in the listed companies.





The Philippines Stock Exchange Electronic Disclosure Generation Technology or PSE EDGE, the fully automated system that facilitates the processing, submission, distribution and analysis of disclosure reports, undoubtedly enhances the market transparency of the respective listed companies in the Philippines. However, it does not provide an instant or visualized overview of the ownership and control structures of the listed companies. Investors, stakeholders and other interested parties have to go through the "company announcements" to find the relevant bits of information.

The involvement of well-established and entrepreneurial families in the Philippines' business market makes wiki-like websites a valuable source of "business intelligence". Wikipedia, in combination with WikiPilipinas which mainly focuses on Philippine-related topics and issues,

appeared to be remarkably detailed and useful (see *Figure 19*). Predictably, the knowledge database offered – in almost 100% of the analyzed cases – important and valuable insights as to the identity and nature of the ultimate beneficial owners (see *Figure 20*).

Figure 19: Ayala Corporation and Wikipedia/WikiPilipinas

Retirement of the Ayala chairman [edit]

In January 2006, the board of directors publicly announced the decision by Jaime Zóbel de Ayala to retire as chairman of the corporation by April 2006. The board also announced Zobel de Ayala's appointment as chairman *emeritus* upon his retirement. His elder son, Jaime Augusto Zóbel de Ayala, succeeded him as Chairman and Chief Executive Officer of the corporation, while his younger son, Fernando Zóbel de Ayala, has assumed the position of President and Chief Operating Officer. The Zóbel de Ayala family's holding company, Mermac, Inc., continues to hold the controlling stake in Ayala Corporation.^[49]

The Zóbel de Ayalas are among several Filipino families listed in Forbes magazine's list of the world's richest people. The family owns and controls Ayala Corporation, the country's largest and oldest conglomerate that includes the Bank of the Philippine Islands, Ayala Land Inc., the Manila Water Company, and Globe Telecom, one of the largest mobile phone networks in the Philippines. The Ayala Corporation was also responsible for developing large areas of Makati City into a central business district and residential subdivisions (gated communities) between the 1940s and 1960s. Ayala developed the center of Makati City into a mixed-use industrial development now known as the Ayala District, a district composed of Ayala Center and its surrounding thoroughfares (Ayala Avenue, Makati Avenue, Paseo de Roxas & Sen. Gil Puyat Ave.), which now comprise the Philippine's financial capital, Makati City. Ayala Corporations' residential subdivisions include Forbes Park, Dasmariñas Village, Bel-Air Village, San Lorenzo Village, Urdaneta Village, San Antonio Village, Magallanes Village, Ayala Westgrove Heights and Anvaya Cove.

In 2001, Ayala acquired the 54-hectare Bonifacio Global City development in Metro Manila. Other industrial and real estate developments also exist in other parts of Luzon, Visayas and Mindanao including several international partnerships in banking, construction and Information Technology^[citation needed].

Ayala's electronics manufacturing group, Integrated Microelectronics, Inc. (IMI), began in 1980 as a small company with a few hundred employees. Today, it is one of the top 50 electronics manufacturing services (EMS) providers in the world. IMI has a total of eleven manufacturing sites: five in China, three in the Philippines, one each in Singapore, Bulgaria and the United States. Its sales offices are located in the Philippines, China, Singapore, Japan, the United States, and Germany.

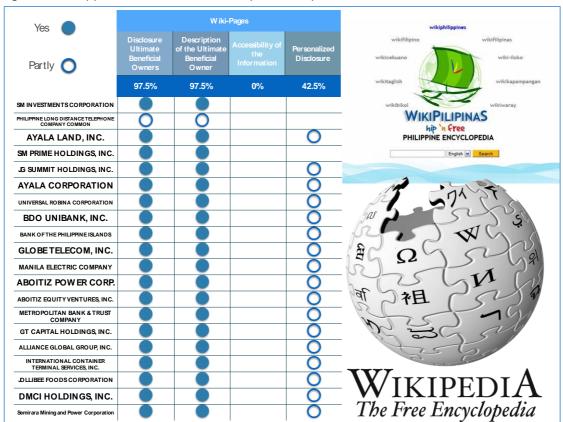
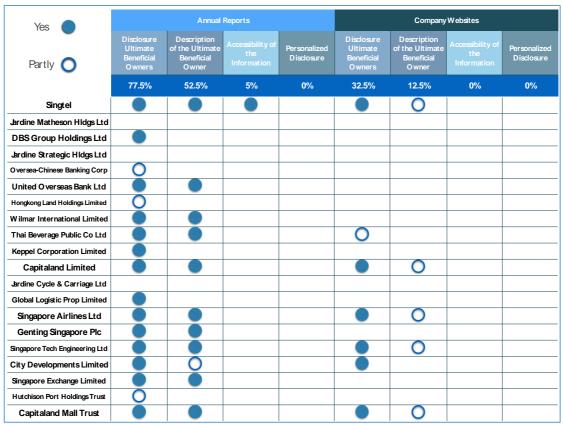
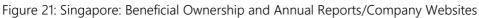


Figure 20: Philippines – Beneficial Ownership and Wikipedia

6.6 Singapore

From the perspective of regulatory design, the insights gained from the empirical review of different disclosure strategies across multiple information sources prove to be extremely useful. Countries that rank in the top of the Asian market as far as their regulatory "corporate governance" framework are concerned have clear and detailed rules on the disclosure and transparency of beneficial ownership. It is, therefore, not particularly surprising that the listed companies in these jurisdictions are also "best in class" when it comes to the disclosure of the ultimate beneficial owners of these companies (see *Figure 27* in the next Section). The exception is China, which does not have a "top" position in the corporate governance", but as we have seen, has recently updated the disclosure rules, leading to a greater degree of compliance. What is remarkable, however, is that these companies do generally not engage in more substantive, open disclosure, suggesting that a stringent and detailed regulatory framework merely incentivizes boilerplate compliance.





Since Hong Kong, China and Singapore consistently retain the top positions in the ACGA ranking of corporate governance in Asia (see *Figure 7*), the results in *Figure 21* do not need any further explanation. As was the case with Hong Kong, China the companies that are listed on the Singapore Stock Exchange generally disclose the identity of the ultimate beneficial owner. Also, both the Hong Kong Stock Exchange and Singapore Stock Exchange (through SGXNet) provide investors, stakeholders and other interested parties access to the announcements (including ownership statements) they have received from the issuers/listed companies.

STATISTICS OF SHAREHOLDINGS

Issued and paid-up capital	: US\$3.710.508.383.33
Class of shares	: Ordinary shares
Voting rights	: One vote per share
No. of issued shares (excluding treasury shares)	: 12,012,375,524
No. of treasury shares	: 81.651.300
Borcontono of treasury shares	0.69%

DISTRIBUTION OF SHAREHOLDINGS

Size of Shareholdings	Number of shareholders	%	Number of Shares (excluding treasury shares)	%
1 - 99	568	0.66	10,773	0.00
100 - 1,000	8,084	9.40	5,112,497	0.04
1,001 = 10,000	42,922	49.88	244,275,634	2.04
10,001 - 1,000,000	34,310	39.88	1,755,063,607	14.61
1,000,001 and above	156	0.18	10,007,913,013	83.31
Total	86.040	100.00	12 012 375 524	100.00

DIRECTORS' INTERESTS IN SHARES AND OPTIONS OF THE COMPANY (i) The interests of the Directors in shares of the Company as recorded in the Register of Directors' Shareholdings are set out below:

		Direct Interest umber of shar	Deemed Interest (Number of shares)		
Directors (1)	At beginning of year	At end of year	As at 21/01/2016	At beginning of year	At end of year and as at 21/01/2016
Tan Sri Lim Kok Thay 🕫	7,311,100	11,945,063	11,945,063	6,353,828,069	6,353,828,069
Tan Hee Teck	8,064,477	11,677,877	11,677,877	9,600	9,600
Lim Kok Hoong	173,496	94,496	94,496	800,000	
Tjong Yik Min	955,600	-	-	- 1	-
Koh Seow Chuan	338,880	321,000	321,000	-	

STATISTICS OF SHAREHOLDINGS DIRECTORS' INTERESTS IN SHARES AND OPTIONS OF THE COMPANY (CONTINUED) The interests of the Directors in the Genting Singapore PLC Employee Share Option Scheme ("Option Scheme", as recorded in the Register of Share Options are set out below: (ii) Aggregate granted since the commencement of the Option Scheme to 31/12/2015*^ Aggregate exercised since the commencement of the Option Scheme to 31/12/2015*^ Aggregate outstanding as at 31/12/2015*^ Tan Sri Lim Kok Thay Tan Hee Teck Lim Kok Hoong Tjong Yik Min Koh Seow Chuan 5,941,463 3,501,177 583,496 583,496 5,941,463 3,501,177 583,496 583,496

--Incorporating adjustments for the 2007 Right issue are approved by the shareholders on 8 August 2007 and completed on 18 September 2007. Details of the 2009 Right issue are set out in Note 23 to the financial statements. The Directors do not have any deemed interests in the share options.
 The Captics Scheme was for a duration of 10 years and the share options expired on 7 September 2015.

Shares awarded to the Directors under the approved Genting Singapore Performance Share Sc

Directors	Granted in financia year ended 31/12/2015	Aggregate granted since the commencement of the PSS to 31/12/2015	Aggregate vested since the commencement of the PSS to 31/12/2015	Aggregate outstanding as at 31/12/2015'
Tan Sri Lim Kok Thay	750,000	6,750,000	5,760,000	750,000
Tan Hee Teck	750,000	33,130,000	9,219,100	23,750,000
Lim Kok Hoong	100,000	900,000	768,000	100,000
Tjong Yik Min	100,000	900,000	768,000	100,000
Koh Seow Chuan	100,000	780,000	654,480	100,000

Figures take into account share awards lapsed in 2011 and 2012.

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STATISTICS OF SHAREHOLDINGS

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JBSTANTIAL SHAREHOLDERS (AS RECORDED IN THE REGISTER OF SUBSTANTIAL SHAREHOLDE Direct Interest Deemed Interest bstantial Shareholders (5% or more) Number of shares Number of shares % 52.8928 % ting Overseas Holdings Limited ("GOHL") ting Berhad ("GENT") 의 6,353,685,269 6,353,685,269 6,353,828,069 6,353,828,069 6,353,828,069 52.8928 Genting Steffad ("GENT") ^{III} Kien Huat Realty Sdn Berhad ("KHR") ^{III} Kien Huat International Limited ("KHI") ^{III} Parkview Management Sdn Berhad ("Parkview") ^{III} Fan Siri Lim Kok Thay ^{III} 0.0012 52.8928 52.8928 52.8940 52.8940 52.8940 142,800 0.1057 12,695,063

tes: The Directors, including Didependent Non-Executive Directors (other than Mr Koh Seow Chuan), have been granted share options to subscribe for shares pursuant to the Option Scheme. The Directors have also been granted awards pursuant to the PSS of the Company. The vesting of the awards under the PSS is contrigent upon achievement of various performance targets.

- IT Tan Sri Lim Kok Thay is the Executive Charman. He is a director of GENT, outpan companies within the Genting Group companies which are substantial halt-indication of GENT. Ta Sri Lim Kok Thay is due one of the beneficiations of a fault, the instance of noticin's Parkine's generations are block of the information or this half, a discourse of the beneficiant or the start of the second structure of the company to visit of the description of the discretionary frust, the is detended interested of the Company to visit of the description of the discretion of the second structure of the second structu
- (3) GOHL is a wholly-owned subsidiary of GENT. Therefore, GENT is dee GOHI med to be interested in the shares of the Cor
- (4) KHR and its wholly-owned subsidiary control more than 20% of the voting share capital of GENT. KHR is deemed to be int in the shares of the Company held by itself and GOHL.
- (5) The voting share capital of KHR is wholly-owned by KHL. Therefore, KHI is deemed to be through KHR and GCHL.
- Il Policiene socia da todes di a diversificazione di dei sensificazione di sobre ane tra to tuto dei Tany esto contra investevo a todes. Policiene integri la todetti sensitiva di estituzza di estit
- (7) Mr Lm Keong Hui is one of the beneficiaries of a discretionary trust, the trustee of which is Parkview. On account of Mr Lim Keong Hui being a baneficiery of the discretionary trust, he is deemed interested in the shares of the Company by virtue of the deemed interest of Parkview.

STATISTICS OF SHAREHOLDINGS AS AT 29 FEBRUA

TWENTY (20) LARGEST SHAREHOLDERS

Nam	e of Shareholders	Number of Shares	% of Issued Shares (excluding Treasury Shares)
1.	GENTING OVERSEAS HOLDINGS LIMITED	6,353,685,269	52.89
2.	CITIBANK NOMINEES SINGAPORE PTE LTD	905,810,325	7.54
з.	DBS NOMINEES PTE LTD	438,522,520	3.65
4.	HSBC (SINGAPORE) NOMINEES PTE LTD	348,415,176	2.90
5.	RAFFLES NOMINEES (PTE) LTD	239,391,932	1.99
6.	DBSN SERVICES PTE LTD	226,701,691	1.89
7.	RHB SECURITIES SINGAPORE PTE LTD	186,744,037	1.55
8.	PHILLIP SECURITIES PTE LTD	152,529,452	1.27
9.	OCBC SECURITIES PRIVATE LTD	139,182,493	1.16
10.	UNITED OVERSEAS BANK NOMINEES PTE LTD	121,757,535	1.01
11.	CIMB SECURITIES (SINGAPORE) PTE LTD	104,167,476	0.87
12.	DBS VICKERS SECURITIES (SINGAPORE) PTE LTD	94,362,206	0.79
13.	UOB KAY HIAN PTE LTD	88,833,556	0.74
14.	BANK OF SINGAPORE NOMINEES PTE LTD	83,636,132	0.70
15.	BNP PARIBAS SECURITIES SERVICES	47,729,077	0.40
16.	MAYBANK KIM ENG SECURITIES PTE LTD	45,092,439	0.37
17.	BNP PARIBAS NOMINEES SINGAPORE PTE LTD	36,965,522	0.31
18.	KGI FRASER SECURITIES PTE LTD	32,110,604	0.27
19.	MORGAN STANLEY ASIA (SINGAPORE) SECURITIES PTE LTD	21,504,363	0.18
20.	CITIBANK CONSUMER NOMINEES PTE LTD	19,855,466	0.16
	Total	9,686,997,271	80.64

PUBLIC FLOAT

Based on the information available to the Company as at 29 February 2016, approximately 46.84% of the issued shares (axcluding treasury shares) of the Company was held by the public, and therefore, Rula 723 of the Listing Manual of the Singapore Exchange Securities Trading Limited has been complied with.

GENTING SINGAPORE ANNUAL REPORT 2015 1 115

Because the empirical research (from the perspective of a "foreign investor") mainly focuses on explicit, direct and detailed disclosure of ultimate beneficial owners, this can explain why the precise nature of the beneficial owner is not always clear. Particularly, it is not always possible to distinguish between state-owned or multinational-owned companies from such "indirect" disclosure without a more informed understanding and knowledge of the local situation.

Indeed, the "Genting Singapore" example shows that when an individual is the ultimate beneficial owner, the disclosure of Singaporean companies is clear and straightforward. For instance, Genting Singapore offers more direct information about the ultimate beneficial owner in its annual report than its listed parent company in Malaysia (see *Figure 22*).

Finally, *Figure 27* shows that Singapore seems to differ somewhat from Hong Kong, China companies in the use of websites. More specifically, they offer a greater degree of transparency in their ownership and control structures. *Figure 23* gives an example of such a website. Finally (and unsurprisingly), in Singapore Wikipedia is also a convenient source of information (see *Figure 24*).

		an travel	Flying with us	Travel info	PPS Cli	ub / KrisFlyer	ub / KrisFlyer SQCorporate	ub / KrisFlyer SQCorporate 🗧 En	ub / KrisFlyer SQCorporate En Q	ıb / KrisFlyer SQCorporate 🗧 En Q KrisFlyer log-in
-		2			((1))					
	MAJOR SHAREHOLDERS (AS AT 31 MARCH 2016)		NUMBER OF SHARES	×						
	1) Temasek Holdings (Pte) Ltd		657,306,600	56.4	8					
	2) DBS Nominees Pte Ltd	1	20,244,282	10.33	3					
	3) Citibank Nominees (Singapore) Pte	e Ltd 1	08,436,499	9.32						
	4) HSBC (Singapore) Nominees Pte L	.td :	34,881,889	3.00						
	5) DBSN Services Pte Ltd	:	23,110,382	1.99						
	6) United Overseas Bank Nominees		9,696,449	1.69						
	7) Raffles Nominees (Pte) Ltd	1	15,075,131	1.30						
	8) BNP Paribas Securities Services	1	8,076,715	0.69						
	9) Bank of Singapore Nominees Pte I	Ltd	5,256,775	0.45						
	10) OCBC Nominees Singapore	:	2,718,240	0.23						
	TOTAL	-	994,802,962	85.4	8					

Figure 23: Beneficial Ownership - Singapore Airlines (website)

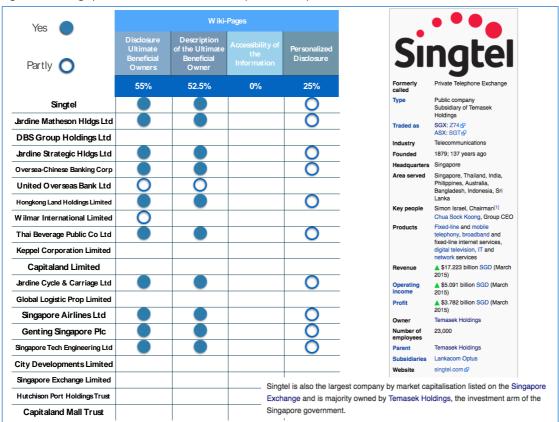
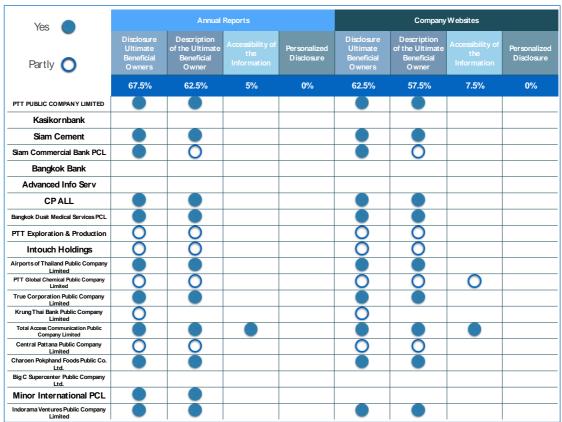
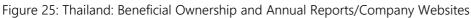


Figure 24: Singapore – Beneficial Ownership and Wikipedia

6.7 Thailand

When we compare the disclosure practice in Thailand to the practices in other Asian countries, it becomes clear that companies that are listed on the Stock Exchange of Thailand are less transparent with regard to their ownership and control structures than companies in other countries (see *Figure 25*).





There are, however, two apparent reasons for the "lower" disclosure rate:

- (1) Listed subsidiaries of multinationals are not always clear about the ultimate beneficial owner of the parent company.
- (2) It is not always evident for a foreign investor that a major/substantial shareholder is affiliated or connected with the government, a family or a multinational.

The disclosure rate would significantly increase if the information from Wikipedia is also taken into account by investors and other interested parties (see *Figure 26*).

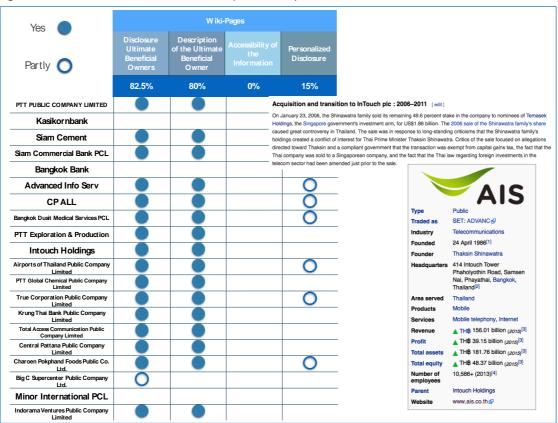


Figure 26: Thailand – Beneficial Ownership and Wikipedia

What is positive and noteworthy in Thailand is that both the listed companies and the Stock Exchange of Thailand (SET) make much more extensive use of online strategies to disclose shareholder and ownership information. Based on the sample of this study, it is fair to say that Thailand is best in class when it comes to the use of on-line resources (see *Figure 27*).

However, as *Figure 28* clearly shows - and we have seen this also in other countries - the information on the company websites is usually a summary overview of the information found in the annual report. Also, the Stock Exchange appears to focus particularly on major shareholders (who are not necessarily the ultimate beneficial owners) (see *Figure 29*).

Still, this does not make the online information less important. The information on the website not only has the potential to save time and energy from the perspective of the investor, it also offers companies the opportunity to periodically update and disclose material changes in the ownership and control structures. It is only to be expected that more interactive and intuitive information will be provided on websites in the future.

		Annual	Reports		Company Websites				
	Disclosure Ultimate Beneficial Owners	Description of the Ultimate Beneficial Owner	Accessibility of the Information	Personalized Disclosure	Disclosure Ultimate Beneficial Owners	Description of the Ultimate Beneficial Owner	Accessibility of the Information	Personalized Disclosure	
China	95%	95%	80%	0%	10%	5%	0%	0%	
Hong Kong	82.5%	55%	25%	0%	5%	5%	0%	0%	
Malaysia	80%	55%	0%	0%	45%	35%	0%	0%	
Singapore	77.5%	52.5%	5%	0%	32.5%	12.5%	0%	0%	
Philippines	75%	65%	0%	5%	27.5%	27.5%	12.5%	0%	
Thailand	67.5%	62.5%	5%	0%	62.5 %	57.5%	7.5%	0%	
Pakistan	55%	35%	0%	0%	30%	20%	0%	0%	

Figure 27: Comparative Overview – Disclosure (countries)

Figure 28: Beneficial Ownership - Total Access Communication Public Company Limited (*website and annual report*)

Automation Laboration	coli Indec Conty Keniness Pet LG ON LOTE	Others
Share Capital Share Capital Autored Share Capital In the 474,412,200 Share Capital In the 474,412,200 <	curity (Singapore) fice Nominees Pte Ltd	
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ass of Share : Ordinary Shares 2,367,811,000 of THB 2 each 2017 B12,000 of	Pte Ltd	15.17%
sting Rights : One vote per share hareholding Structure Telemo Alai Pie. Lid. ¹⁰ Telemo Alai Pie. Lid. ¹⁰ Optimizer	0% 1.03%	15.17N
Aareholding Structure Telesov Asia Anal Teleso Taul MORE To FLL Ballenderson Social HGK: Offices Grandwickerise Public Company Line Social HGK: Offices Company Line		
	nited	
Sprotement Pite Ltd		
42.62% 22.43% 9.09% 5.59% 2.29% 18.0% 1.07% 15.17% Top 10 Largest Shareholders (from the shareholder registered took as of 4 November 2015)		
No. Name	No. of Shares	×
1 Telenor Asia Pte. Ltd. ¹⁰	1,009,172,497	42.62
2 That House C. Ltd. 3	531,001,300 215,276,620	22.43
Total Access Communication Public Company Limited 3 Intel WOLCO., US 4 TOT Public Company Limited	132,145,250	5.58
5 The Hongkong and Shanghail Banking Corporation Limited, Fund Services Departm		2.28
 Social Stearing Onlines Pie. Ltd. Yeld C Singapore Nonlines Pie. Ltd. 	42,665,800 24,488,456	1.80
8 State Street Bark Evene a limited	22,866,876	0.97
Remark: (1) Steiner Asia Pite, tab. Is a standardy of Enteron ASA which is a hotiding company. Approximately 53:97% of Telenon ASA's shares are held by the Government of 9 Chase Nominees Limited Nervous Information and 13 Descented Coll51.	13,817,734	0.58
(2) The Teleo History GL, Ltd is a kindding company. Shawhold in Y shawh	12,247,800	0.52
Telenor South East Asia Investment Pie. 130. 49.00%	The of Talancer and talance and half by	by the Covernme
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(4) ECN Investition Co. Ltd. In a bidding company. Shareholder's block and abareholding block and BECN International Co. Ltd. and 30 April 2015 are as billions:	ntring Co., Ltd. as of 30 April 2015 are a	es fotoes:
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5) ECHAdding Co., Ltd. is a holding company. Shawholden's id and shawholdeng structure of ECH Holding Co., Ltd. as of 7 October 2015 are as foldaes: Section 2015	Innovation Co., Ltd. as of 30 April 2015	15 are as follows:
Mr, Vichal Bencharongkul (64,83%) (64,83\%) (64,8		
III Direkte Benchmangka 20,5 Nel Gorente Benc	ing Co., Ltd. as of 7 October 2015 are a	as follows:

Figure 29: Beneficial Ownership - AIS (website SET)

The Stock Exchange of Thailand			Search Language : TH EN	Q Print	
About SET Rules /	Regulations Products / Services Ma	rket Data Companies / Securities Info		Search Symbol	
Home > Companies/Secur > Companies/Securities in	ies into > Equities	E-mail or Username	Sign In Sign U	p Torgot password	
Companies/Securities News ~ Equities ^ Companies/Securities in Focus Stock Calendar		or.th/setapp SET Contact Ce	เลค "SET App" droid ได้แล้ววันนี้		
IPOs New Listed Companies/Securities List of Companies/Securities ISIN Bonds V	ADVANC : ADVANCED INFO SERV Company/Securities Search Company Summery	VICE PUBLIC COMPANY LIMITED			
Opportunity Day & Company Highlights v	Profile F/S & Highlights Maj Historical Trading	or Shareholder Rights & Benefits	News Daily Quote		
		Choose Symbol ADVANC		٥	
	Free Float As of 19/02/2016				
	Minor Shareholders (Free float)	49,930			
	% Shares in Minor Shareholders (% Free	a ficat) 36.22			
	Remark: Updated as of the latest book clos	ing date.			
	Overview As of 05/04/2016 Rights Type	: XD			
	Total Shareholders	51,200			
	% Shares in Scripless Holding	80.86			
	Rank M	ajor Shareholders	# Sharos	% Shares	
	1. บริษัท อินทัช โอลตั้งส์ จำกัด (มา		1,202,712,000	40.45	
	2. SINGTEL STRATEGIC INVES		693,359,000	23.32	
	 บริษัท โทยเอ็นวิสีอาร์ จำกัด 		161,753,215	5.44	
	4. LITTLEDOWN NOMINEES U	MITED	50,478,400	1.70	
	5. THE BANK OF NEW YORK	AELLON	47,645,764	1.60	
	6. CHASE NOMINEES LIMITED)	43,951,363	1.48	
	7. สำนักงานประกับสังคม		41,911,700	1.41	
	8. GIC PRIVATE LIMITED		38,687,700	1.30	
	9. STATE STREET BANK EURO	DPE LIMITED	36,268,775	1.22	
	10. HSBC (SINGAPORE) NOMIN		16,794,519	0.56	

7. Disclosure: The Overall Picture

If the data is taken as a whole, i.e., the data from all seven countries and all four sources of information is taken together, what patterns are revealed? Which sources provide the most information and the most accessible information? What possible general conclusions can be reached about the different sources of information considered in this study? *Figure 30* provides an overview of the data and points to some possible answers to these questions.

	Disclosure Ultimate Beneficial Owners	Description of the Ultimate Beneficial Owner	Accessibility of the Information	Personalized Disclosure
Annual Reports	76%	60%	17%	0%
Company Websites	30%	23%	3%	0%
Stock Exchange Websites	50%	0%	0%	0%
Wiki-pages	79%	78%	0%	19%

	· ^ ·	D. 1	(sources of information)
FIGURE RULLOMDARA	-1\/A ()\/Ar\/IA\// _		(courcecot intormation)
i iguit 50. Compara		Disclosure	

Five conclusions, in particular, seem to stand out from the above figure.

- Social media and online resources as represented in this study by English-language "wikis" – are, in most cases, a better source of information on ownership and control than annual reports, company websites or stock exchange web pages.
- (2) Most of the main and obvious sources for finding information on beneficial ownership namely the company's annual reports do not always contain helpful or accessible information. The companies do what regulations require them to do, but little else. There is a minimal level of compliance that results in formulaic and generic statements. In this respect, it could be argued that the current approach to information disclosure

seems to be failing (at least from the perspective of a foreign investor who does not have specific local knowledge about the region or company).

- (3) The companies' investor relations websites are usually not very interactive. If information is provided (which is only done in a minority of the cases), the websites are slow and once opened only give the viewer formalistic and legalized information. What is perhaps less surprising is that this information is usually highly standardized.
- (4) The Stock Exchange websites often provide an interactive means of going through the corporate announcements. They do not, however, give an instant overview of the current ownership and control structures of the listed companies.
- (5) A very small minority of firms in the sample is currently engaged in what can be characterized as a form of "open communication". Open communication involves the adoption of a much greater degree of openness in both the style and format of information disclosure, as well as the actual content of information that is being disclosed.

A closer look at the analysis shows that adding more layers of mandatory disclosure rules does not guarantee that the disclosed information will be more effective.

Does this mean that the correct response is for regulators to do nothing? This type of argument can seem legitimate, particularly if one claims that social/online media and wiki-type information sources will become better anyway.

Yet, even though relying on social media and online "wikis" has certain benefits (such as the ease to find relevant information, the availability in more languages, the clear and comprehensive content, and the instant links to further sources of information that facilitates further verification), the drawbacks of such information as a source for "control and ownership information" appear to outweigh the benefits.

Four weaknesses/shortcomings of such information appear particularly relevant:

Firstly, the content does not usually provide a technical description of *how* the ultimate beneficial owners own the shares of the company (e.g., through pyramid structures) as well as their role in the governance of the company. Indeed, identifying the ultimate beneficial owner does not necessarily reveal the actual governance structure or strategies that are employed by the ultimate owner, and it is this information that is of most interest to investors.

Secondly, the credibility of the persons contributing to the online encyclopedia can be questionable.

Thirdly, the accuracy of the information contained in the online articles also has to be checked. This is particularly the case when such articles are based on outdated resources.

Fourthly, the delayed timing between a change in the ownership and control structure and the Wikipedia update is significant, i.e., the "wiki-update" necessarily lags behind the update in ownership.

Thus, the next step involves asking *what* strategies regulators might consider in order to ensure that the market will receive up-to-date, reliable and accessible information. Also, what should regulators do to convince companies of the potential benefits offered by more open forms of communication, particularly in the context of communicating information on beneficial ownership and its effect on control structures? These steps will be addressed in the next Section.

8. What is Next?

First and foremost is the need for detail and clarity in the information on ultimate ownership and its relationship with control and governance within the company. This might seem obvious, but the grudging and boilerplate disclosure-type approaches to compliance reveal that a relatively large number of firms do not even meet this minimal threshold of disclosure. Of course, knowing exactly how much information to share is never going to be easy (partly due to competition and security considerations), but both firms and regulators need to be more aggressive in pursuing openness.

8.1 The First Step: Accessible Information

The first step in improving the accuracy of transparency and disclosure is to package the information in a form that is as accessible as possible. For instance, the use of engaging visuals in the presentation of information is absolutely vital, as is a clear (i.e. non-legalistic) style of writing.

Moreover, the use of state-of-the-art charts and figures helps ensure that information is available to all relevant investors and stakeholders as well as potential investors and stakeholders.

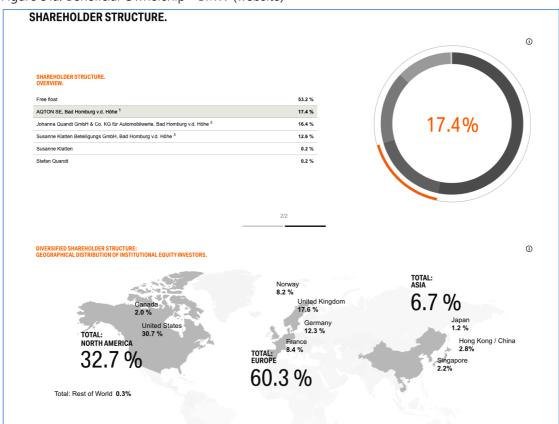
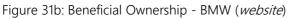
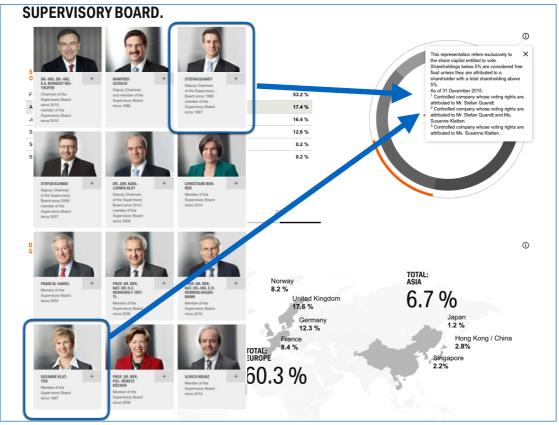


Figure 31a: Beneficial Ownership - BMW (website)





Clearly, this type of approach seems particularly relevant in the connected age in which companies now operate. Social media and investor relations' websites offer multiple opportunities for more imaginative, interactive and intuitive information dissemination. *Figures 31a* and *31b* give clear examples of a company (BMW) that has fully embraced the new Internet era by including interactive and intuitive ownership information on its website.

However, not only should companies be more imaginative, but regulators also need to do more to assist investors and other stakeholders in obtaining current and up-to-date information.

An obvious example of regulator making a non-standardized and clear statement about the ownership and control structure of a listed company can be found on the website of CONSOB, the Italian securities regulator. CONSOB's website offers all kind of information from the listed companies in Italy (see *Figure 32*). For instance, the website has links to the ownership structure, share capital, and major shareholders.

Figure 33 shows what this information looks like for *Luxottica*, the Italian eyewear company with its controlling-owner, Leonardo Del Vecchio.

Figure 32: CONSOB's website



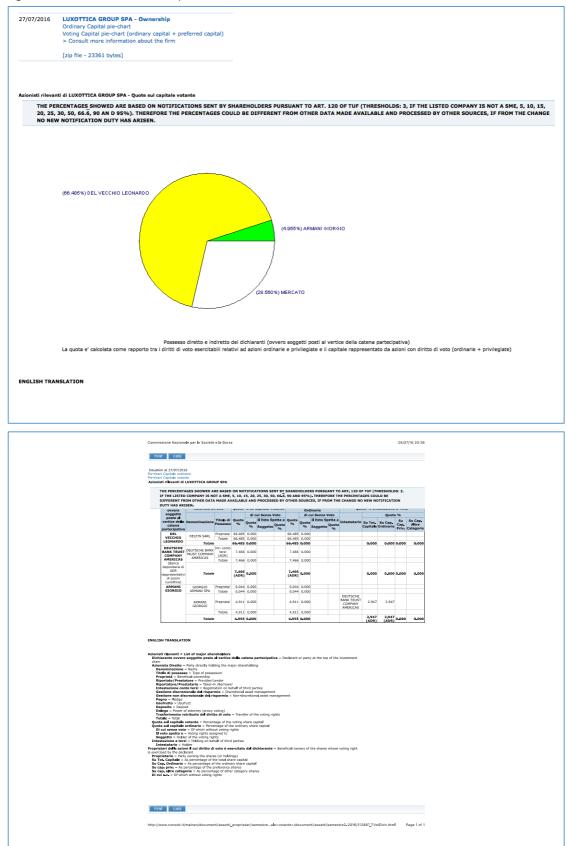


Figure 33: Beneficial Ownership - LUXOTTICA GROUP (website CONSOB)

8.2 The Second Step: Personalized Information

The style of disclosure matters enormously. It is important to think about the potential audience (e.g., current investor, prospective investor – professional or otherwise – etc.) and to try to speak to *all* of the different constituencies in an engaging and personalized manner.

The legalistic forms of writing that currently dominate this area need to be abandoned in favor of more direct and honest forms of expression. Moreover, information on control structures needs to be embedded in a clear and distinctive narrative about the past, present and future direction of the firm and the governance structures of that company. Narrative creates a context that is vital in generating confidence and a willingness to engage. The current prevalence of a more legalistic style merely communicates evasiveness and seems unlikely to be effective in building or sustaining the necessary degree of trust.

Figure 34 contains an example of an owner who understands that the key challenges confronting his company – for example, the questions of succession – need to be addressed directly and should not be obscured or hidden.

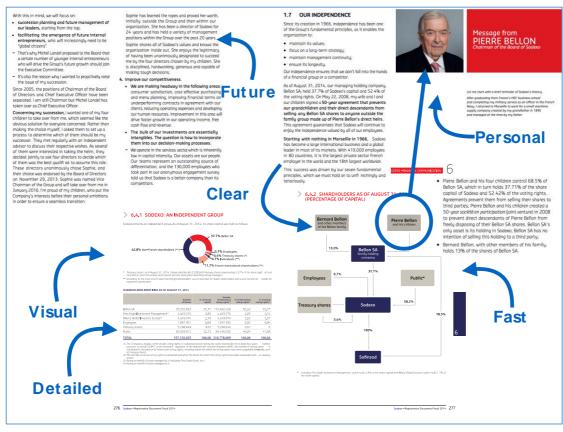


Figure 34: Beneficial Ownership - SODEXO (annual report)

Indeed, the French food services and facilities management firm, *Sodexo*, provides a good example of how this type of personalized, visual and clear, integrated report has been used effectively. The firm's founder, Pierre Bellon, has used dual class shares to guarantee long-term control. Nevertheless, the company has presented its reports in an open and visually attractive way that goes way beyond the regulatory requirements. For instance, as is reflected in *Figure 34*, Bellon has been very open in focusing on the succession issue, in particular the question of which one of his children would succeed him. The suggestion is that by openly confronting such a sensitive issue he was able to create trust and this trust ensured investors remained confident in the firm's prospects, in spite of the governance concerns that might (from the conventional perspective) otherwise deter them from making an investment in such a company.

8.3 The Third Step: Alternative Media

There are many alternative means that can now be utilized as a platform for communicating. For instance, an increasing number of company owner-leaders now communicate with investors via an "annual letter" and, in many cases such letters have become more important to investors as a source of information than the annual reports. Again, such letters work best when written in a highly personalized and honest style (i.e., one (albeit controlling) shareholder communicating openly with other shareholders). Finally, social media and other online media (such as blogs) are becoming more and more important as a forum for disclosing information about a company. As such, there are multiple new opportunities and possibilities for more imaginative forms of information dissemination.

Figure 35 contains a well-documented example of a company that has adopted this type of approach. Warren Buffet's annual letters to shareholders are considered a "must read" for anyone with an interest in the corporate world. What is perhaps most interesting is that these letters not only provide investors and other stakeholders with last year's financial information and future developments and growth prospects but also include business advice and insights. It is therefore not surprising that these letters attract enormous attention on social media. They have created significant hype, which makes the communication even more personalized, open, and effective. It is hardly surprising, therefore, that tech moguls, like Jeff Bezos (*Amazon*) and Larry Page (*Google, Alfabet*) have also embraced this type of strategy.

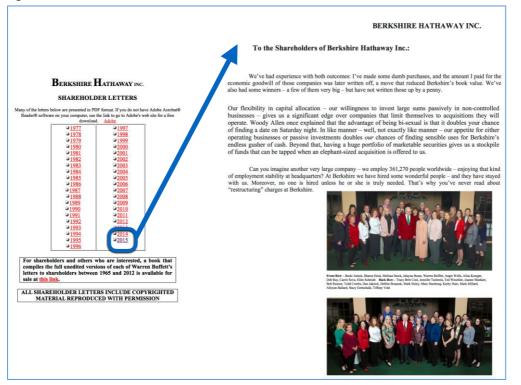


Figure 35: Warren Buffet's Letters

The above elements are merely indicative and need to be developed further based on empirical research on current best practice. What is clear, however, is the overarching concept and direction of an open communication strategy: clear and accessible information on ultimate ownership and its relationship with governance needs to be located within a coherent and meaningful narrative of the firm's current situation and future direction. In this way, information can become an important resource that firms leverage in order to build more inclusive relationships with all stakeholders.

9. Conclusion

The key conclusions from this report are twofold. Firstly, regulators need to acknowledge the unintended effects of a regulatory model predicated on solely mandatory disclosure of beneficial ownership. Such a model seems to incentivize a formalistic, legalistic and minimal style of disclosure that does not always achieve the initial regulatory objectives. The empirical study clearly shows that, in many cases, online media can provide more useful information than the "official" sources.

This is not to suggest that disclosure rules should be repealed, rather that they need to be supplemented by alternative regulatory strategies that aim to show how open communication and transparency represents a "missed opportunity" for many firms.

Secondly, the empirical study highlights how a small, but increasing, number of firms are recognizing the multiple benefits of more open communication. As such, companies need to be proactive and imaginative in building open communication strategies that maximize the financial and strategic opportunities that such openness can create.

In this context, the task of regulators needs to be re-thought and the focus needs to include the more complex and subtle task of encouraging firms to embrace open communication and then providing guidance as to best practice in such communication strategies.

Ultimately, however, the task of adopting more open forms of communication regarding ownership and control is contingent on the leaders and other key stakeholders within a firm developing effective disclosure policies and practices. In doing so, a firm can give itself the best opportunity to ensure that it offers a meaningful experience for all stakeholders within that firm. This, in turn, will attract further investors and the other "talent" that is necessary to develop the products and services that will allow a firm to have the best opportunity to be successful in the hyper-competitive, global markets that characterize the economy today.